

# Wake CoC Governance Board Meeting

November 18, 2021



Call to Order

# AGENDA

## Call to Order

- Roll Call

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## Governance Items

- Consent Agenda
- HMIS Transition

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## Committee & Workgroup Updates

- Funding Review Committee
- Coordinated Access Committee
- Data Advisory Committee
- Street Outreach Workgroup
- Emergency Housing Voucher Workgroup
- White Flag Workgroup

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## Partnership Updates

- HUD Complaint
- CoC NOFO Updates
- HMIS Updates

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## Community Actions

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# Roll Call

quorum=11



Allison Strickland	Kelsey Mosley
Ann Oshel	Lamont Taylor
Barkley Sample	Marni Cahill
Chandra Hyacinth	Mary Mosley
Decorba White	Melody Battle
Denis Elliott	Michelle Mozingo
Edward Barberio (Wake County)	Natalie Mabon
Kathy Johnson	Nicole Wilson
Katie Gonzalez	Priscilla Batts
Wendy Clark	Sharon Bond



# Governance Items



# Consent Agenda

- Minutes from October 28, 2021



# HMIS Transition

# Recommendations

- DAC met on November 17th to discuss the HMIS transition.
- Two recommendations came out of that meeting that needs CoC Board approval:
  1. Move forward with the HMIS software transition
  2. Move forward with Raleigh/Wake CoC becoming our own HMIS Lead to ensure we are always in compliance with HUD rules and regulations.



# Committees and Workgroups



# Coordinated Access System Committee

Amanda Renfroe  
Arlene Smith  
David Harris  
Erin Yates  
Mary Mosley  
Michelle Mozingo  
Natalie Mabon  
Nicole Wilson  
Priscilla Batts  
Samantha Weintraub  
Tosheria Brown

# Coordinated Access Committee: workgroups

## Point-In-Time Workgroup

- Point in Time Count is set for Wednesday, January 26, 2022!
- The Street Outreach Workgroup assisted with identifying locations for PIT count outside of City of Raleigh.
- PIT workgroup meets next on November 22 at Noon.

## Policies & Procedures Workgroup

- Policy and Procedures Workgroup is reviewing the Coordinated Access Policies and Procedures
  - Compliance with HUD Regulations
  - Flexibility to meet our system's demands and capacity
  - Feedback from listening session

# Data Advisory Committee

Corey Miller  
Emily Downing  
Jackie Sapaugh  
Kathy Johnson  
Liz Lobaton  
Thurston Alexander-Smith  
Vanessa Kopp (Chair)

# Data Advisory Committee

- Met on November 18th
- CoC Data Quality was discussed
- Committee decided to review data monthly by agency & by project type (ES, TH, SO, HP, RRH, PSH) for timeliness, completeness, and accuracy
  - Use the Annual Performance Report (APR) to review timeliness and accuracy
  - Use Data Completeness Report Card (DCRC) to review completeness
- Data will be shared out with the CoC on monthly basis

# Funding Review Committee

Rick Miller-Harraway  
Decorba White  
Marni Cahill  
Amanda Stapleton  
Stephanie Williams  
Meredith Yuckman

# Appeals

- FRC received 2 appeals:
  - CASA- Families at Home (fully reallocated)
  - Wake Co. Human Services- Wake Rental Assistance (Partial Reallocation)
- FRC reviewed appeal letters and all materials related to the appeal
  - Appeals did not provide information that changed the FRC's recommendation for reallocation.
  - Determined to uphold the Ranked List of Projects as approved by the CoC Governance Board on October 28.



# Next Steps

- FRC will hold a debrief session tomorrow to discuss this year's process
- Will make recommendations for 2022 process and present at next Board meeting



The logo consists of two overlapping dark green rectangular shapes. The top-left shape is a vertical rectangle with the text 'EHV Workgroup' centered in white. The bottom-right shape is a horizontal rectangle that overlaps the bottom-right corner of the first one, creating a layered effect.

EHV Workgroup

# EHV Workgroup updates

- Continues to meet every other Tuesday between case conferencing meetings to discuss barriers, potential housing options, and process flow.
- EHV referred clients are being entered into HMIS

Total EHV allotted - 138

# EHV available - 86


# EHV applicants applied - 52

# early-stage application process [gathering documentation]- 25

# submitted initial welcome paperwork-14

# EHV issued – 13 [executed voucher and leasing packet sent out]

# EHV housed - 1

The image features a white background with a large green graphic. On the left, a dark green rectangle is partially overlapped by a lighter green shape that extends to the right. The text "Street Outreach Workgroup" is centered within the dark green rectangle.

# Street Outreach Workgroup

# Street Outreach Workgroup

**Encampment Policy:** Draft completed and handed over to the City of Raleigh for further development.

**Point in Time Count:** Street Outreach agencies provided locations of engagement for PIT week.











**GIS Mapping:** Wake County is setting up a demo of an app for SO agencies to track encampment and organize engagement.

The graphic consists of two overlapping dark green rectangular shapes. The top-left shape is a smaller rectangle with the text 'White Flag Workgroup' centered inside it. The bottom-right shape is a larger rectangle that overlaps the bottom and right sides of the smaller rectangle. The text is white and uses a clean, sans-serif font.

# White Flag Workgroup

# Severe Weather "White Flag" Shelter











- **White Flag declared last Saturday Night and Monday Night:**
  - Salvation Army – families
  - Healing Transitions – single women
  - St. John's – all other demographics
- **Data Entry** – HMIS Help Desk has created a "How To" document.
- **Marketing and PR** – White Flag declarations will be made every Friday for the following week (Monday – Sunday)
- **Budget** – We still have no contracts (funding) for White. Already are experiencing supply issues.
  - City update / status
  - County update / status

Fri 19	56°/30°		Sunny
Sat 20	55°/35°		Partly Cloudy
Sun 21	66°/46°		Mostly Cloudy
Mon 22	61°/28°		Showers
Tue 23	47°/28°		Sunny
Wed 24	56°/36°		Partly Cloudy
Thu 25	60°/40°		Partly Cloudy
Fri 26	57°/37°		AM Showers
Sat 27	55°/35°		AM Showers
Sun 28	57°/35°		Partly Cloudy

# Severe Weather "White Flag" Shelter

- **Anticipated Winter #s:**
  - Men – 70 | Women – 25 | Families – 35-40
- **Operations to be handled by St. John's MCC**
  - Staffing, Food, cleaning, etc
- **Temporary Sites:**
  - **Salvation Army – families**
  - **Urban Ministries – single women**
  - **St. John's – all other demographics**
- **Severe Weather Emergency "White Flag" Policies and Procedures updated – will be posted on website**

**WHITE FLAG HAS BEEN DECLARED FOR FRIDAY (19<sup>th</sup>), SATURDAY (20<sup>th</sup>), Monday (22), and Tuesday (23)**

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# Partnership Updates





# CoC Collaborative Application



# CoC Consolidated Application

- Submitted on November 14, 2021
- Expect to receive notice of awards in early 2022.



# HMIS Updates

# HMIS

- Sharing QSOBAA sent out the week of Sept. 27th,
  - Two-way sharing agreement has been signed
  - One-way sharing agreement expired prior to all agencies signing and had to be re-sent. Currently at 16/22 signatures

HMIS licenses are at 198 , HMIS team requested 20 additional licenses from MCAH

Data Quality (Month Oct. 2021)	Shelter / Hotel	SO	RRH	PREV
% Relationship to HoH Error	7%	1%	4%	16%
% SSN Error	27%	6%	14%	53%
% of Data Not Collected for Destination @ exit	5%	73%	12%	4%
% exited to Perm Housing	19%	9%	65%	47%

Happy Fox	Month to Date
Support Tickets Requested	150
Support Tickets Resolved	132

The image features a dark green background with a large, lighter green rectangular shape on the left side. This shape has a 3D effect, with a darker green shadow on its right side, suggesting it is a page or document that is slightly offset. The text "Access Hub Updates" is centered within this lighter green area in a white, sans-serif font. The overall design is clean and modern, using a monochromatic green color palette.

# Access Hub Updates



# Access Hub

- Referrals/Prevention

The image features a dark green background with a white, stylized speech bubble or callout box on the left side. The text "HUD Complaint" is centered within this white box in a white, sans-serif font. The background has a subtle geometric pattern of overlapping shapes in various shades of green.

# HUD Complaint

# HUD "Urgent Citizen Complaint"

- Notified on Monday Nov 15 of complaint of discrimination from the White House, Congressional office and HUD OIG.
- Details unknown, except that the allegation is that this family was discriminated against because the family composition is male HH with son.
- HUD Greensboro Office is investigating. Has requested, from the CoC, for the last 3 CoC Fiscal Years (2018-2020): **Due Nov 16, 2021**
  - Coordinated Entry Policy and Procedures
  - CoC Antidiscrimination Policy and Procedures / Grievance Policy
  - Program Operations Manual / Program Policy & Procedures





# Community Actions & Updates



# Adjourn

## Next Meeting:

Thursday

December 16, 2021

11:00 A.M.-12:15 P.M.

**\*\*November and December meetings have been moved to 3rd Thursday to avoid holidays.\*\***

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