

Wake CoC Governance Board Meeting

September 23, 2021



Call to Order

AGENDA

Call to Order

- Roll Call

Governance Items

- Consent Agenda
- NC ESG Regional Application
- Gaps Analysis- System Priorities

Committee & Workgroup Updates

- Coordinated Access Committee
- Data Advisory Committee
- Funding Review Committee
- Street Outreach Workgroup
- Emergency Housing Voucher Workgroup

Partnership Updates

- Ending Homelessness Academy
 - CoC NOFA Updates
 - HMIS Updates
-



Roll Call

Allison Strickland	Kelsey Mosley
Ann Oshel	Lamont Taylor
Barkley Sample	Marni Cahill
Chandra Hyacinth	Mary Mosley
David Harris	Melody Battle
Decorba White	Michelle Mozingo
Denis Elliott	Natalie Mabon
Edward Barberio	Nicole Wilson
John Niffenegger	Priscilla Batts
Kathy Johnson	Sharon Bond
Katie Gonzalez	Wendy Clark



Governance Items

Consent Agenda

- Minutes from August 26, 2021
- Tosharia Brown added to CAS Committee

NC ESG Regional Application

Fair Share / Available funding for NC 507 = **\$399,175**

- Emergency Response: \$239,505 (no more than)
- Housing Stabilization: \$159,670 (no less than)

9 Organizations completed the LOI

6 Organization submitted Project Applications

NC ESG Regional Application

	Total Eligible	Emergency Services (60% maximum)	Housing Stability (40% minimum)
Eligible Amount	\$ 399,175.00	\$ 239,505.00	\$ 159,670.00
Application Amount	\$ 399,175.00	\$ 209,505.00	\$ 189,670.00
Remaining	\$ -		

NC ESG Regional Application

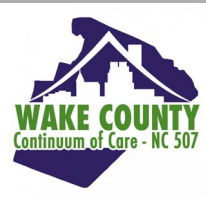
Agency Name	TOTAL
Raleigh Wake Partnership	\$ 50,000.00
PLM Families Together	\$ 115,000.00
Family Promise	\$ 61,995.00
InterAct	\$ 66,830.00
Triangle Family Services	\$ 62,850.00
Urban Ministires	\$ 42,500.00
Total Request	\$ 399,175.00

NC ESG Regional Application

Regional Application Submission Requirement

CoC Policies: **We have gaps**

- Written Standards
- Coordinated Assessment System | Coordinated Entry
 - Evaluation of CAS System
- VAWA Policies
- Anti-Discrimination



WHAT IS A CONTINUUM OF CARE?

Continuum of Care (CoC) is the collective networks, institutions, and organizations that provide housing and services to people who are at risk of or are experiencing homelessness.

Federally mandated goals of the CoC include:

- Promote a community-wide commitment to the goal of ending homelessness;
- Provide funding for efforts to quickly re-house individuals and families who are homeless, which minimizes the trauma and dislocation caused by homelessness;
- Promote access to and effective use of mainstream programs;
- Optimize self-sufficiency among individuals and families experiencing homelessness.

The technical name for our local Continuum of Care is:

Wake County Continuum of Care – NC 507

The CoC is governed by a board composed of community members invested in the issue of homelessness. The CoC Board is an independent entity, but is not incorporated, so must appoint a local entity to conduct business on behalf of the Board and CoC at large. The Raleigh Wake Partnership to End and Prevent Homelessness is appointed as the Lead Agency, Collaborative Applicant, HMIS Administrator, and Coordinated Access System Lead.

NC507 CHARTER

NC507 WRITTEN STANDARDS

NC507 COORDINATED ENTRY SYSTEM

NC507 ANTI-DISCRIMINATION POLICY

NC507 VAWA EMERGENCY TRANSFER PLAN

<https://wakecoc.org/>

NC ESG Regional Application

Agency Name	TOTAL
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Urban Ministires	\$ 42,500.00
Total Request	\$ 399,175.00

Gaps Analysis- System Priorities

Suggested Investments:

- Ramp up PSH development (scattered site and congregate)
 - Continue to secure Affordable Housing
 - Invest in Rapid Re-Housing
 - Invest in flexible rapid exit funds coupled with →
 - Re-purpose existing staff where possible to act as housing/system-focused case managers
-
- Where we are closest to meeting needs or over-resourced: Emergency Shelter, Transitional Housing

Gaps Analysis- System Priorities

Project Type	Unit of Measure	UY 18-24	18-24 w Children	25+ with Children	25 - 54 w/o Children	New 55+	Chronic	Long Non-Chronic	Total PIT System Inventory Needs	Current Capacity
System CM	PIT caseload	151	27	180	440	209	0	203	1,210 (60 case managers)	?
Self-Resolve	PIT caseload	8	3	2	5	1	0	0	N/A	
Rapid Exit Funds	PIT Capacity	5	0	14	65	2	0	0	86 (\$3m/year)	\$0
Emergency Shelter	PIT Capacity	90	32	139	326	112	113	113	925	600
Transitional Housing	PIT Capacity	51	19	19	65	11	0	0	165	240
Rapid Re-Housing	PIT Capacity	223	53	334	358	46	0	45	1,059	300
Permanent Supportive Housing	Annual New Units	40	12	56	65	32	450	68	723	0
Affordable Housing	Annual New Units	12	4	83	130	360	0	360	949	138

Gaps Analysis- System Priorities

NC 507 Investment Priorities:

- Invest in Rapid Re-Housing
- Investigate and Invest in flexible rapid exit funding
- Ramp up PSH development (scattered site and congregate)
- Continue to secure Affordable Housing
- Re-purpose existing staff where possible to act as housing/system-focused case managers
- Where we are closest to meeting needs or over-resourced: Emergency Shelter, Transitional Housing



Committee & Workgroup Reports

Coordinated Access Committee

**Amanda Renfroe
Arlene Smith
David Harris
Erin Yates
Mary Mosley
Michelle Mozingo
Natalie Mabon
Nicole Wilson
Priscilla Batts
Samantha Weintraub
Tosheria Brown**

Coordinated Access System Committee

- Ensuring fair and equitable distribution of services and resources.
- Regularly reviewing and overseeing the prioritization process.
- Ensuring consumers, providers, and key stakeholders are involved with the prioritization process.
- Ensuring homelessness service providers receive ongoing training and learning opportunities.
- Recommend changes/modifications to the CAS Written Standards and the policies and procedures.
- Ensuring feedback loops are created for consumers and homeless system providers. Feedback should be presented to the CoC Governance Board.
- Provide oversight of the CoC's CAS Lead to ensure compliance with HUD reporting, standards, and expectations.
- <https://wakecoc.org/coordinated-assessment-system-cas-committee/>

Data Advisory Committee

Corey Miller

Emily Downing

Jackie Sapaugh

Kathy Johnson

Liz Lobaton

Thurston Alexander-Smith*

Vanessa Kopp

*will recuse during transition discussions

Data Advisory Committee

- Ensuring data quality is high and in alignment with CoC priorities. To be reviewed at least quarterly.
- Ensuring CoC Victim Service Providers are providing comparable database reports. All Victim Service Provider data should be presented along with HMIS data when possible.
- Ensuring HMIS vendor is sufficient and meeting reporting needs and deadlines. Directs the HMIS Lead on identifying options for vendor changes. Recommends to the CoC Governance Board any potential vendor changes.
- Recommend changes/modifications to the CoC Governance Board for a formal vote.
- Ensuring HMIS Lead is sufficient and meeting reporting needs and deadlines.
- Ensuring the HMIS Lead is providing sufficient support and training to HMIS users, organizations, and the CoC. Recommends training when insufficiencies are identified.
- Establishing a feedback loop from users on effectiveness of HMIS Lead, Vendor, and data reporting.

<https://wakecoc.org/data-advisory-committee/>

Funding Review Committee

- Utilizing the HUD Rating & Ranking Tool
- Adapting question goals to reflect CoC averages and priorities
- Applicant Worksheet posted



NOFA posted August 18

October 4	Project Application Deadline Noon
October 5	FRC meets; scoring materials sent
October 6-15	Project Application reviews
October 18, 19, 20	Scorer Interviews
October 28	Board Votes
October 28	Notification to Applicants; Appeals Process
November 1	Appeals Deadline
November 12	Collaborative App Posted to website; Constant Contact
November 15	NC-507 Submission
November 16	HUD's Deadline

Street Outreach Workgroup

- Encampment Policy draft finalizing and sending to workgroup
- Street Outreach agencies interested in expanding mobile access site capabilities
- GIS mapping for encampments to organize work

Emergency Housing Voucher Workgroup

- Work group continues to meet bi-weekly to discuss progress and process flow.

Total EHV allotted - 138

EHV available - 109

EHV applicants identified - 43

EHV applicants applied - 29

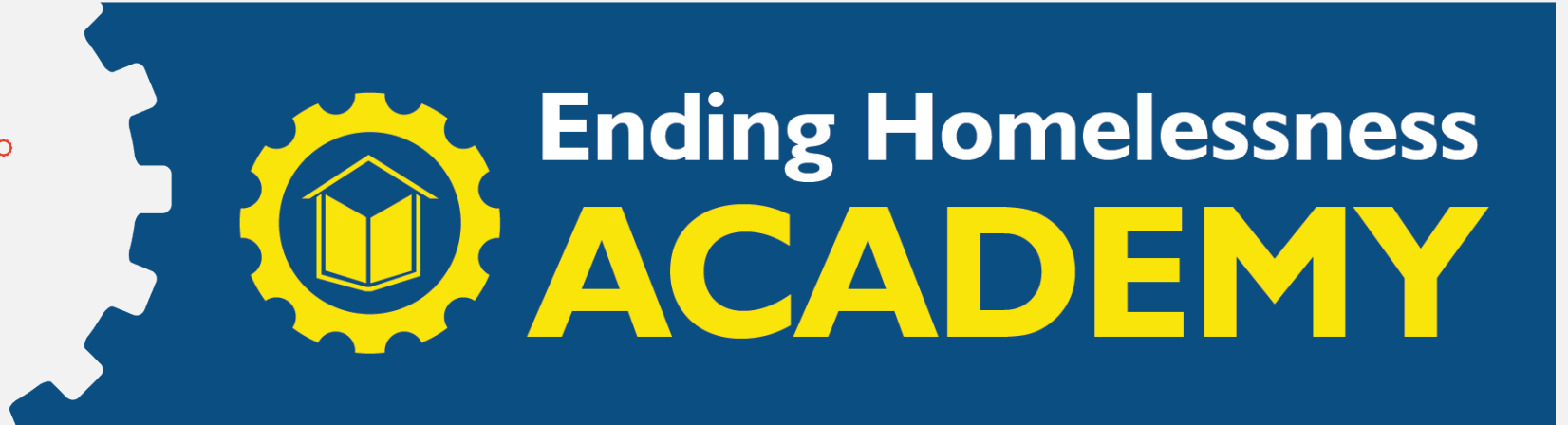
EHV issued - 5 [executed voucher and leasing packet sent out]

EHV housed - 0

Raleigh/Wake

PARTNERSHIP

To End Homelessness



Ending Homelessness

ACADEMY

Conducting a System Check Up: A Session for Community Leaders, Agency Executives and Funders

Tuesday, October 12, 2:00 P.M.

After outlining why a system check-up is so important, the session examines how shared principles govern the system, the roadmap to ending homelessness, a holistic view of system components, regular monitoring, when a deeper dive is needed for system performance, how to invest in change and spend on impact, and how to apply an equity lens in this part of the work.

Register:

<https://partnershipwake.org/ending-homelessness-academy/>

How to be a High Functioning CoC

Tuesday, October 22, 2:00 P.M.

For anyone that is a staff person or board member of a Continuum of Care, this training is designed to help you focus all that you do on being a high-functioning system of care, with remarkable attention to proven practices, and funding decisions that reinforce the desired changes you wish to see in your community.

Register:

<https://partnershipwake.org/ending-homelessness-academy/>



CoC Collaborative Application

How much can we apply for?

Pro Rata Need

\$4,816,620

Annual Renewal
Demand

\$3,362,405

Tier 1

\$3,362,405

CoC Bonus

\$240,831

DV Bonus

\$722,493

Total Bonus

\$963,324

Sections in Collaborative Application

- CoC Structure & Governance
 - Inclusive Structure
 - Coordination
 - Addressing COVID-19
 - Project Review & Ranking
- Data Collection
 - HMIS Implementation
 - PIT Count
 - System Performance
- Housing & Healthcare Bonus Points
- DV Bonus Application

What do we need from partners?

Who are you collaborating with?

Do you have MOUS or formal agreements?

Survey will go out to CoC Distribution List soon!



HMIS Updates

HMIS Concerns

- Our CoC uses HMIS software called ServicePoint through our vendor, WellSky. Responsibilities include ensuring HMIS:
 - Complies with all HUD reporting requirements
 - Can produce all required federal/state reports by HUD's deadline
 - Can de-duplicate reports for accurate reporting
 - Has built-in privacy and security controls

HMIS Concerns

This software is managed by our statewide HMIS Lead Agency, Michigan Coalition Against Homelessness (MCAH). Responsibilities include:

- Ensuring the HMIS meets the needs of the CoC that utilizes it
- Ensuring HMIS Governance Committee clearly represents the needs of the CoC
- Ensuring the HMIS vendor meeting all federal reporting guidelines and deadlines per contract requirements
- Holding vendor accountable if/when vendor is unable to fulfill their contractual responsibilities
- Ensuring the CoC receives accurate/timely budgets
- Creation of high quality HMIS trainings
- WellSky and MCAH have not met their contractual or financial obligations for our CoC.
- DAC Recommendation: NC 507 become our own HMIS Lead to ensure community needs always met and find new software vendor via RFP

HMIS: Sharing Agreements

- Current sharing agreements (QSOBAAs) are outdated as new agencies want to join our CoC & HMIS
- New sharing QSOBAA needed as new partners join the HMIS database.
- HMIS Team will send out new agreements via DocuSign week of September 27th
- Will include these new agencies:
 - Wake County Public Schools
 - ACORNS
 - Under One Roof
 - St. John's MCC

Adjourn



Next Meeting:

Thursday

October 28, 2021

11:00 A.M.-12:15 P.M.

Marni Cahill, LCSW Private Practice
Marni.cahill@yahoo.com

Denis Elliott, Vice-Chair
dse1957@yahoo.com

Kim Crawford, Executive Director
kcrawford@partnershipwake.org

Jasmin Volkel, Assistant Director
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Jenn Von Egidy, Strategy and Development Manager
jvonegidy@partnershipwake.org

****November and December meetings have been moved to 3rd Thursday to avoid holidays.****

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Community Actions & Updates