



Wake County CoC Membership Meeting

Monday, January 10, 2022

AGENDA

1.0	Governance & Committee Reports Annual Membership Renewal System Admin Licenses Coordinated Access Committee PIT Workgroup Nominations Committee Data Advisory Committee
2.0	Partnership/CoC Lead Updates White Flag Update CoC Lead Annual Update <ul style="list-style-type: none">• Access Hub Update• HMIS Update
3.0	Entitlements and PHA Updates Wake County Government City of Raleigh Government Wake County Housing Authority Raleigh Housing Authority
4.0	Community Discussion



Governance & Committee Reports

Annual Membership Renewal

Annual Member Renewal

- We will begin Membership Renewal in the second quarter of this year.
 - Member organizations and unaffiliated individuals are required to attend at least 75% of CoC Membership Meetings annually. Members also agree to know, understand, and adhere to HUD regulations & CoC Charter, Written Standards, and Policies & Procedures (CAS, HMIS, etc.).
 - Organizations applying for HUD funds (CoC, ESG, etc.) must be a member of the CoC
 - If you are not listed here, <https://wakecoc.org/membership/>, please apply today, deadline tbd!

System Admin Licenses

Wake County Housing Affordability and Community Revitalization requested an exception to have two System Admin Licenses.

- Sys Admin Licenses are generally reserved for the CoC HMIS Lead agency
- NC 507 Governance Board met on Dec 16 to grant Wake County 2 licenses (both Wake County, The Partnership, and "non" board members were not present during the discussion)
 - 2 Licenses approved, effective until June 30, 2022 – at that time new HMIS software and hence new Policies and Procedures will go into effect. New PnPs will be revised with the help of HUD TA in conjunction with new software migration.
 - Requested that for reporting they consult with DV agency, InterAct, for full comprehensive depiction of CoC Community
 - Licenses for reporting only, not allowed to go to down to client level for any reason
 - Either party, NC 507 CoC or Wake County Housing Affordability & Community Revitalization, can cancel the agreement at anytime.
- Any questions comments, concerns or further , email Marni @: marni.cahill@yahoo.com

CAS Updates

Updates

Current tasks:

- Team Review Written Standards for HUD Compliance

Other Issues to address

- Referrals- length of time before closing
- Non-compliance with CAS
- No Prevention projects (this has changed since last member mtg)

Policies and Procedures

- Reviewing Written Standards all Interventions to ensure they meet community standards/priorities as well as HUD minimum standards.
- Draft of revised standards will be issued for public review and recommendations in February with a goal to sending an updated version to the COC Governance Board April 2022 meeting. ***We will need you input!!***
- Proposing more robust policy around referrals to include standardization for closing referrals— particularly related to situations where agencies are unable to contact and/or lack capacity to meet demand for the referred service.

PIT Workgroup

PIT: January 26, 2022

- Multiple teams and site will conduct in-person count this year
- Collection of donated items to fill backpacks
 - starting next week through mid-January.
 - Collection sites are across Raleigh and in Cary.
 - A poster will be released with addresses for donation drop-offs
- Volunteer sign-ups being released this week
 - Shifts for packing donation bags
 - Shifts for to assist SO teams conducting the count
- Harvest Your Data will be used for the unsheltered count
 - Trainings happening throughout January



Point in Time Count: January 26, 2022

YOU CAN HELP BY DONATING ITEMS FROM THIS SPECIFIC LIST BELOW OR PRE-PACKING BAGS FILLED WITH THE FOLLOWING ITEMS:

- Backpacks
- Shampoo
- Conditioner
- Soap
- Toothbrush
- Toothpaste
- Chapstick
- Deodorant
- First aid kits
- Tampons/Pads
- Hats
- Gloves
- Socks
- Face masks
- Hand warmers
- Rain poncho
- Mylar blanket
- \$5 McDonald Gift Card (donate outside of bags, so outreach teams can give in-hand)

DONATIONS CAN BE DROPPED OFF AT THE FOLLOWING LOCATIONS THROUGH JANUARY 14, 2022:

Healing Transitions Women's Campus

Detox entrance
3304 Glen Royal Rd., Raleigh

TowneBank, Raleigh Branch

3535 Glenwood Ave., Raleigh

Cary Fire Department – Station 5

2101 High House Rd., Cary

Cary Fire Department – Station 7

6900 Carpenter Fire Station Rd., Cary

Cary Fire Department – Station 9

1427 Walnut St, Cary

Raleigh Police Department – Downtown District

(through January 7, 2022)

218 W. Cabarrus St., Raleigh

Raleigh Police Department – North District (through

January 7, 2022)

6716 Six Forks Rd., Raleigh

<https://partnershipwake.org/what-we-do/point-in-time-count/>

Point in Time Count: January 26, 2022

- Backpacks are being packed at many of the drop-off locations by volunteers
- A final bag packing event will be held at the Partnership offices on MLK Day, January 17th from 10-Noon.

<https://partnershipwake.org/what-we-do/point-in-time-count/>



Point in Time Count: January 26, 2022

Encampment Outreach

Teams will be formed of Street Outreach professionals and volunteers to go into encampments or areas of common congregation for people experiencing homelessness. Volunteers will be helping to give out donations and gather information.

Shifts

- Wednesday, January 26, 2022, 8:00-10:00 P.M.
- Thursday, January 27, 2022, 6:00-8:00 A.M.

Volunteer Requirements:

- Must have proof of COVID-19 vaccination or negative screen within the past 72 hours.
- Must wear a mask and practice social distancing.
- Must be 18 years old or older.
- Must have a smartphone.
- Must attend a virtual training on the smartphone PIT app.
- Must complete the application below to volunteer.



Point in Time Count: January 26, 2022

2. Site-Based Count

This will coincide with Oak City Cares' Meal Service on January 29th. Volunteers are needed to assist with conducting surveys and handing out donations at the Site-Based Count held at Oak City Cares in Raleigh.

Shifts

- Saturday, January 29, 2022, 8:30 A.M.- 11:00 A.M.
- Saturday, January 29, 2022, 11:00 A.M.- 1:00 P.M.

Volunteer Requirements:

- Must have proof of COVID-19 vaccination or negative screen within the past 72 hours.
- Must wear a mask and practice social distancing.
- Must be 18 years old or older.
- Must have a smartphone.
- Must attend a virtual training on the smartphone PIT app.
- Must complete the application below to volunteer.

Volunteer & Staff Trainings

- Full training on the Harvest Your Data App
- Tips for volunteers on approaching encampments and persons experiencing homelessness.
- Join 1 training before your shift:
 - Mon, January 24: 1-2 pm
 - Tues, January 25: 12-1pm
 - Wed, January 26: 1-2pm

Get the link here:

<https://wakecoc.org/calendar/>

Sheltered Count & HIC

- HMIS data will be pulled for both Sheltered Count and Housing Inventory Count
- Non-HMIS participating agencies will be contacted by the HMIS team
- Sheltered Count
 - Emergency Shelter, Transitional Housing
- Housing Inventory Count
 - Emergency Shelter, Transitional Housing, Rapid Rehousing, Permanent Supportive Housing

Nominations Committee

Nominations Committee

- Data Advisory Committee: 2 slots open
 - Applications due on January 14, 2022
 - Apply here: <https://wakecoc.org/data-advisory-committee/>
- Planning for future Committees: Racial Equity & Lived Experience
 - Collecting HUD language
 - Collecting examples from other CoCs
 - Plan to fill in Q1 of 2022

Data Advisory Committee

Data Advisory Committee

- Meets monthly on third Wednesday
- Committee focused on HMIS transition and HMIS data quality as top priorities
- Wake CoC Board approved the DAC recommendation to name the Raleigh/Wake Partnership as our HMIS lead *after* the HMIS transition to a new software.
- 2 openings on the DAC Committee to fill
- Committee is focused on DQ impacting the LSA Submission in Late January

Data Advisory Committee

- HMIS Software proposals due November 19.
 - We received 6 proposals:
 - BitFocus
 - Caseworthy
 - Eccovia (ClientTrack)
 - Social Solutions (Apricot)
 - Foothold Technology (AWARDS)
 - WellSky
- All 6 proposals offered an opportunity to demo
- HMIS demos to take place week of January 10
- DAC Committee will serve as Scoring and Selection Committee



PARTNERSHIP/COC LEAD UPDATES

White Flag Shelter


Severe Weather "White Flag" Shelter


Operations handled by St. John's MCC


•Issues / Concerns

- Reaching Capacity most nights
- COVID Outbreaks


Anticipated to Declare White Flag through Jan 23


Mon 10 **45°/23°**  Partly Cloudy


Tue 11 **39°/20°**  Sunny


Wed 12 **47°/31°**  Mostly Sunny

Thu 13 **53°/32°**  Partly Cloudy

Fri 14 **53°/32°**  Mostly Sunny

Sat 15 **52°/36°**  Cloudy

Sun 16 **45°/26°**  AM Showers

Mon 17 **46°/32°**  Mostly Sunny

Severe Weather "White Flag" Shelter

Jan White Flag Bed Nights (thru Jan 7 2022)	447
St. Johns	447
Healing Transitions	0
Urban Ministries	0
Salvation Army	0
Deduplicated White Flag Clients	177

Dec. White Flag Bed Nights	922
St. Johns	922
Healing Transitions	0
Urban Ministries	0
Salvation Army	0
Deduplicated White Flag Clients	269

Nov. White Flag Bed Nights	852
St. Johns	766
Healing Transitions	15
Urban Ministries	50
Salvation Army	21
Deduplicated White Flag Clients	268

CoC Lead Mid-Year Update

Access Hub Updates

- Call Volume – Dec 2021

Total Incoming	Total Live	Average Handle Time	Avg Speed of Answer
1821	1349 (74%)	12 min 9 sec	2 min 9 sec

- Referrals (all Access Sites)

Dec 2021 – CAS Referrals	
Total	950
Emergency Shelter incl Hotel/Motel Vouchers	610
Street Outreach	41
Prevention	266
Transitional Housing	33

Dec 2021 – Non-CAS Referrals/Activity	
Total	738
Info/referral follow up	377
Rental Assistance	217
Housing Search	144

HMIS Support & Data

December Support Tickets:

HMIS Licenses Added	HMIS Licenses Deleted	Support Tickets Resolved	HMIS Pages Built
9	15	197	0

December Data:

Outstanding Referrals all Projects
474

Households Housed
11

Data Quality-Dec. 2021	Shelter / Hotel	SO	RRH	PREV
% Relationship to HoH Error	7%	1%	5%	17%
% SSN Error	25%	6%	12%	55%
% of Data Not Collected for Destination @ exit	0%	0%	13%	11%
% exited to Perm Housing	25%	63%	57%	66%

Updates

- 1-way sharing agreement incomplete – 18/22
- 2-way sharing agreement is complete!
- LSA will be submitted to HUD tomorrow. Thank you for help with the data corrections!
- No HMIS Meeting in January, we will be demoing vendor software during this time



Entitlements & PHAs

Wake County Government



Housing Affordability and Community Revitalization

- Bridge to Home RFP – Applicants Received and Decision Forthcoming Next Week
- COVID-19 Omicron Variant – Services and Resources for Emergency Shelters
- Landlord Engagement Up and Running
- Legal Aid Court House Presence through 2/16/2022



House Wake! COVID-19 Financial Assistance Program Application Period to Close June 21

After helping more than 3,800 households avoid eviction, we will stop accepting applications at 5 p.m. on Friday, June 21. Funding from the federal government is running out, and this proactive move ensures that approved applicants in the queue by this date will have their rent or utility payments covered through April 30, 2022.

The U.S. Department of the Treasury provided funding directly to territories, states, and local governments to assist eligible households through existing or newly created rental assistance programs. The County contributed an additional \$4 million in county dollars in 2020. The total budget for the program is \$101 million, with \$75.5 provided by Wake County and an additional \$25.5 million provided by the City of Raleigh.

City of Raleigh Government

City of Raleigh Government

- Funding Updates
 - [NOFA](#) issued for Small Scale Rental Projects
 - [Request for LOI](#) issued for operator/manager of recently acquired hotel
 - [NOFA](#) to be issued for gap financing affordable rental development projects
 - More info forthcoming regarding City's ~\$5.2 HOME-ARP award

Wake County Housing Authority



Wake County Housing Authority

Raleigh Housing Authority

Raleigh Housing Authority

EHV

- Awarded 138
- Housed 8
- Available 70
- Matched 72

OLMSTEAD (HCV)

- Awarded 15
- Housed 5
- Available 0
- Matched 25

HCV

- Awarded 3921
- Housed 3755
- Available 0
- Matched 230

COORDINATED ENTRY (HCV VOUCHER)

- Awarded 30
- Housed 16
- Available 6



Community Action & Updates



Adjourn

**Next Meeting:
Monday, February 14, 2022
2:00-3:30 P.M.**

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Kim Crawford, Executive Director
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Jenn Von Egidy, Chief Strategy Officer
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