

Wake CoC Governance Board Meeting

February 24, 2022



Call to Order

AGENDA

Call to Order

- Roll Call

Governance Items

- Minutes
- Consent Agenda (none for February)
- Chair updates

Committee & Workgroup Updates

- Coordinated Access System Committee
- Data Advisory Committee
- EHV Workgroup

CoC Program Updates

- Access Hub: Partnership
- HMIS: Partnership
- Ending Homelessness Academy: Partnership
- LEU: Wake County (to start in March)

Community Actions

- White Flag



Roll Call

quorum=11

Allison Strickland	Kelsey Mosley
Ann Oshel	Jackie Jordan/John Niffenegger
Barkley Sample	Marni Cahill
Chandra Hyacinth	Mary Mosley
Decorba White	Melody Battle
Denis Elliott	Michelle Mozingo
Edward Barberio/David Harris	Natalie Mabon
Kathy Johnson	Nicole Wilson
Katie Gonzalez/Stephen Gruver	Priscilla Batts
Wendy Clark	Sharon Bond



Governance Items



Approval of Minutes

- Minutes from January 27, 2022

Chair Updates

Governance Board Meetings

- Purpose: Provides updates, leadership, and voting
- Agenda is standardized
- Slide Submission deadline: Tuesday 5PM prior to Meeting

Membership Meetings

- Purpose: Discussion based; community forum
- Conduct Survey
- New Agenda
- TALK – need feedback working well | Struggling
- Slide submission deadline: Friday 5PM prior to Meeting

Committees and Workgroups



The image features a dark green background with a large, lighter green rectangular shape on the left side. This shape has a 3D effect, with a darker green shadow on its right side, suggesting it is a page or document. The text "Coordinated Access System Committee" is centered within this lighter green area in a white, sans-serif font. The overall design is clean and professional.

Coordinated Access System Committee

CAS - Written Standards Recommendations

Step 1:

- Whitney Patterson (HUD TA) to review current standards to ensure we are meeting or that they contain minimum requirements.

Step 2:

- Have focus groups (service providers) who work in that activity. Possible idea: Emergency Response and Housing Stabilization Services. Also hold focus groups with former clients/guests. This would potentially be a 2 months process.

Step 3:

- Write (or rewrite standards)

Step 4:

- Present standards to CoC

Step 5:

- Vote to accept
- Educate

The image features a dark green background with a large, lighter green rectangular shape on the left side. This shape has a 3D effect, with a darker green shadow on its right side, suggesting it is a page or document. The text "Data Advisory Committee" is centered within this lighter green area in a white, sans-serif font. The overall design is clean and professional.

Data Advisory Committee

DAC Updates

- Welcomed 2 new members: Tina Harvey, Alternative Learning Center and Community Engagement and Frank Baldiga, The Salvation Army
- HMIS migration is moving forward; Our HMIS vendor, WellSky, compiling an order form plus costs to create a "severance export" which is their first step in a standard data transfer
- Discussed the recent unsheltered PIT count and need to reframe some survey questions to get better engagement and outcomes
- Discussed status of federal reporting submissions; HMIS team meeting submission deadlines
- Meetings moved from 2nd Wednesday to 1st Wednesday after vote

The logo consists of two overlapping dark green rectangular shapes. The top-left shape is a vertical rectangle with the text 'EHV Workgroup' centered in white. The bottom-right shape is a horizontal rectangle that overlaps the bottom-right corner of the first rectangle, creating a layered effect.

EHV Workgroup

EHV Work Group Update

- The EHV work group has made an alteration to the fund requests currently available to applicants via the Raleigh Housing Authority.
- This alteration allows applicants to use \$3500 towards any rental readiness category they need.
- If there are any extenuating circumstances, where applicants can not lease with this amount then this amount would be extended to \$5000.

Total EHV allotted - 138

EHV available -59

EHV applicants applied -79

early-stage application process
[gathering documentation]-40

EHV issued – 39 [executed voucher
and leasing packet sent out]

EHV housed -11



CoC Program Updates



Access Hub



- **Call Volume – Jan 2022**

Total Inquiries (Total incoming calls + emails)	Total answered/responded to (Total live calls answered + emails)	Average Handle Time	Avg Speed of Answer
2630	2095 79.6%	11min 17sec	2min 17sec

- **Referrals- Jan 2022**

Jan 2022	Referrals Submitted	No Outcome Recorded
Total	483	338 (77%)
Emergency Shelter	314	229
Street Outreach	43	35
Prevention	187	108
Transitional Housing	14	9

- **Updates:**

Staff participating in House Wake event on Sat (For those with pending applications with House Wake)

AH back onsite at OCC

2 new staff members to start 3.1 and 3.15

Continuing to close out referrals older than 120 days—have closed out approx 250 referrals (600 more to close) Has been almost a full month with the new referral process- next week we begin closing out prevention referrals older than 30 days (approx 20 that were made first week of Feb)



HMIS

HMIS Support & Data

January Support Tickets:

HMIS Licenses Added	HMIS Licenses Deleted	Support Tickets Resolved	HMIS Pages Built
7	18	169 (out of 176)	2

January HMIS Data:

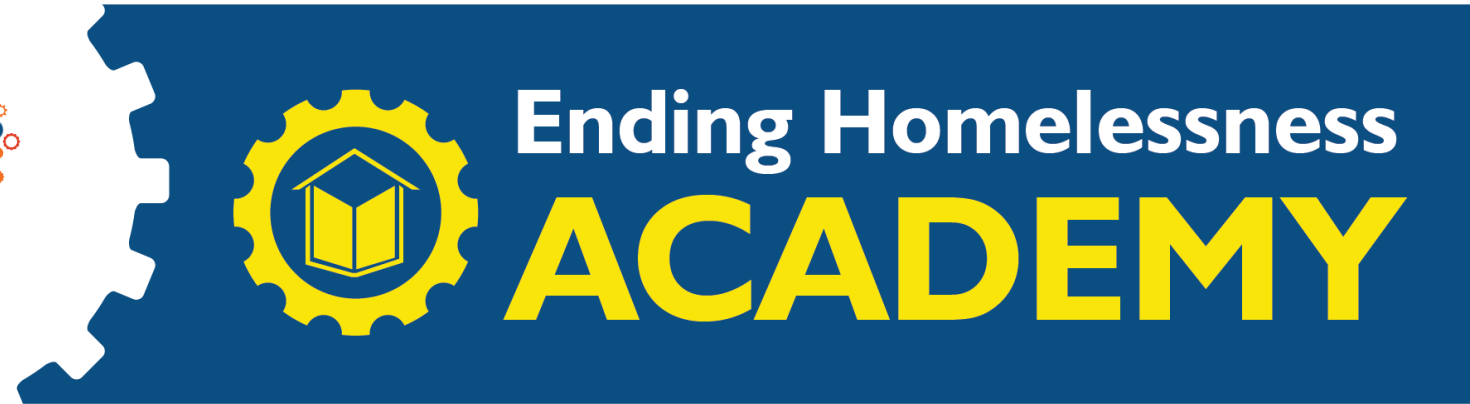
Outstanding Referrals all Projects (0-29 days)
310

HMIS Federal Reporting

CATEGORY	PURPOSE	PROJECT TYPES	DATES COVERED	DEADLINE	STATUS
Report: Longitudinal System Analysis (LSA)	Provide system-wide, annual data to HUD & Congress; focuses on households move through the system; has more client-level data & demographics	ES, TH, RRH, PSH	10.1.2020 – 9.30.2021	February 18, 2022	Submitted
Report: ESG-CV	Provide data on CARES ACT related activities	ES, SO, HP, RRH	7.1.2021 – 12.31.2021	January 31, 2022	Submitted
Report: Point-In-Time Count (PIT)	Provide a count of sheltered & unsheltered homeless population	ES, TH, SO,	January 26, 2022	TBD	In Progress
Report: System Performance Measures	Provide system-wide data to HUD; focuses on all persons served not just HH; looks at yearly trends with counts, averages, and medians in 7 performance areas	ES, TH, RRH, PSH, SO	10.1.2020 – 9.30.2021	February 28, 2022	In Progress

The image features a white background with a large, dark green graphic element. This element consists of several overlapping rectangular shapes. On the left, a vertical green rectangle contains the text 'Ending Homelessness Academy' in white. To its right, a horizontal green bar extends across the page. Below the vertical rectangle, a dark green shape overlaps the horizontal bar, creating a layered effect. The text is centered within the vertical rectangle.

Ending
Homelessness
Academy



2022 Topics

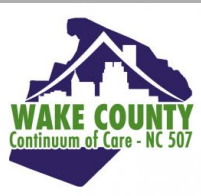
- Diversity, Equity, and Inclusion at the System-level
- Mental Health First Aid
- Other suggestions: Self-Care for frontline staff, what else?



Community Actions & Updates



White Flag



White Flag Update & Data (Nov 13, 2021 – Feb 17, 2022)

2021-22 NC 507 Severe Weather "White Flag"							
White Flag	Nov	Dec	Jan	Feb	YTD		
SJMCC	766	922	2112	263	4063		
Healing Transitions	15	20	560	268	863		
Salvation Army	21	13	53	9	96		
Urban Ministries	50	0	0	0	50		
S Wilmington	0	0	0	0	0		
Deduplicated total	268	385	490	65	744		
Total Beds	852	1146	2725	540	5263		
# days declared	12	9	28	8	57		
Men	91	109	326	188	226		
Women	43	44	91	31	87		
Families	4	2	5	4	10		
Data not Collected					326		

Other Governance Items to Discuss?



Adjourn



Next Meeting:

Thursday

March 24, 2022

11:00 A.M.-12:15 P.M.

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