



# Wake County CoC Membership Meeting

Monday, March 14, 2022

# AGENDA

1.0	<b>Community Discussion</b> Survey Open Forum
2.0	<b>Governance &amp; Committee Reports</b> Coordinated Access Committee Nominations Committee Data Advisory Committee
3.0	<b>CoC Lead   CoC Program Updates</b> White Flag Update Access Hub Update HMIS Update
4.0	<b>Entitlements and PHA Updates</b> Wake County Government City of Raleigh Government Wake County Housing Authority Raleigh Housing Authority



# Community Action & Updates



NC 507 FULLY  
Funded for  
2021 HUD  
NOFO  
competition!!!



Organization Name	Project or Award Name	FY 2021 Amount
CASA	Mckinney	\$195,581
RWPEH	2021 NC507 Planning Grant	\$144,499
RWPEH	2021 NC507 SSO-CE- Expansion	\$100,000
Passage Home, INC	Ruth House II- FY 2021	\$243,387
Wake County HACR	Wake Rental Assist Expansion	\$93,650
RWPEH	2021 NC507 SSO-CE	\$68,066
RWPEH	2021 NC507 HMIS	\$76,682
Haven House Inc.	RRH Homeless Youth 18-24 FY2021	\$97,711
RWPEH	2021 NC507 HMIS- Expansion	\$76,418
InterAct	DV Bonus Rapid Rehousing Project FY2021	\$720,248
PLM Families Together	Families Together Housing First FY2021	\$136,100
Alliance Health	Wake Healthy at Home	\$161,632
Wake County HACR	Wake Rental Assistance	\$2,003,092
		<b>\$4,117,066</b>

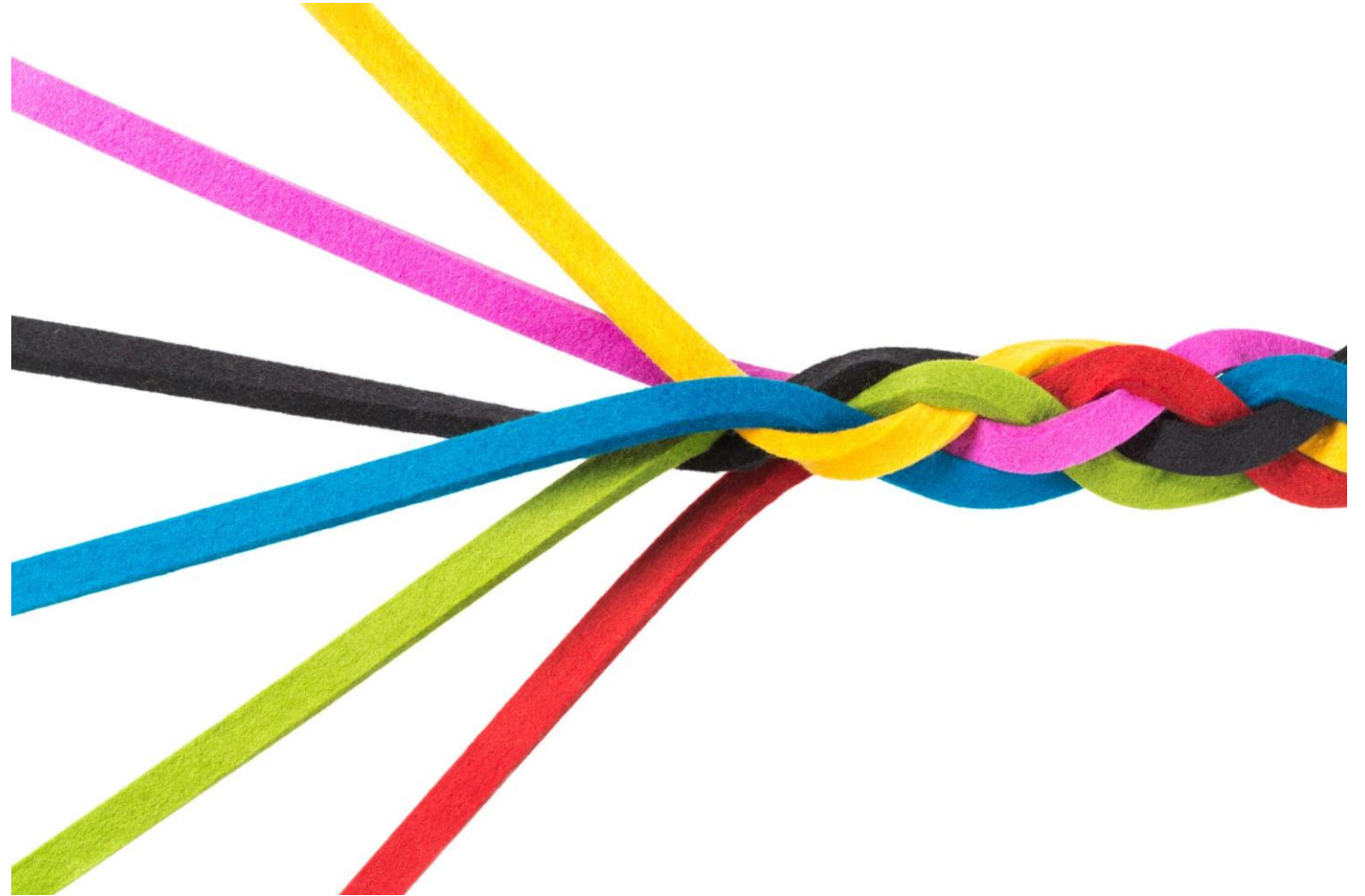
**This is 28% increase in CoC funding – the first significant increase in over 5 years**

# Survey Released

- Wake CoC Digest
- Email Listserv
- Contact [jvonegidy@partnershipwake.org](mailto:jvonegidy@partnershipwake.org) if you haven't received it!



Community  
Updates:  
Open Forum



# CAS Updates



# CAS - Written Standards Recommendations

## Step 1:

- Whitney Patterson (HUD TA) to review current standards to ensure we are meeting or that they contain minimum requirements.

## Step 2:

- Have focus groups (service providers) who work in that activity. Possible idea: Emergency Response and Housing Stabilization Services. Also hold focus groups with former clients guests. This would potentially be a 2 months process.

## Step 3:

- Write (or rewrite standards)

## Step 4:

- Present standards to CoC

## Step 5:

- Vote to accept
- Educate

# Nominations Committee

# Lived Experience Committee Description

- The Nominations Committee watched a HUD Webinar [Partnering with Persons with Lived Experience](#).
- The Nominations is working through a document “Key Questions for Lived Experience Advisory Board Formation” to think through the Committee Description and Application.
  - Potential Nomination Process in addition to self-identifying to apply.
  - Seeking persons with experience in NC507/Wake CoC system
  - Must have been stably-housed for 6 months
- Next meeting: March 22, 9:00AM to draft the Description and Application for serving.

# Data Advisory Committee



# COC PROGRAM UPDATES

# White Flag Shelter



# NC 507 Severe Weather "White Flag"

White Flag	Feb.	YTD
SJMCC	916	4699
Healing Transitions	268	865
Salvation Army	39	170
Urban Ministries	0	50
SWSC	50	50
Deduplicated total	335	807
Total Beds	1273	5834
# days declared	18	65

## White Flag location:

St. Johns MCC: 622 Maywood Ave

Salvation Army: 1863 Capital Blvd  
(Families)

## **Shelters open at 5pm**

## Overflow locations:

Healing Transitions

S Wilmington St

**As of right now – there are NO anticipated White Flag declarations through 3/28**



# Access Hub Update



## Call Volume – Feb 2022

	Total Inquiries	Total Handled	Average Handle Time	Avg Speed of Answer
	2147+369= <b>2516</b>	1331+369= <b>1700/66%</b>	11min 45sec	2min 40sec

## Referrals- Feb 2022

Feb 2022	Referred Households	
<b>Total</b>	<b>513</b>	
Emergency Shelter	370 (192- Mens Shelter) (96- Womens Shelter)	
Street Outreach	32	
Prevention	165 (115 Wake Prevents)	
Transitional Housing	9	

### Updates:

AH new hire (Rafaela) with us since 3.1.22 and recently finished up training, Julia's first day Mar 14

Accessibility- Onsite at OCC Mon-Fri 8-5pm (Walkin numbers continue to climb #26); 2 specialists who are Spanish speaking (15 Spanish speaking people needing service)

Closing out referrals older than 120 days (Approx 250 HH left to close)

First week of March we began closing out Prevention Referrals older than 30 days (Canceled approx 20 HH from first week of Feb, another 20ish from second week of Feb)

First week of April we will begin to close out ES referrals older than 60 days

# HMIS Update

# HMIS Support & Data

February Support Tickets:

HMIS Licenses Added	HMIS Licenses Deleted	Support Tickets Resolved	HMIS Pages Built
10	18	258 ( out of 270)	0

Outstanding Referrals (deduplicated)

0-29 days
352

## BitFocus & Data Quality

- Agencies can enter SSN
- Logic checks to avoid repeated errors
- Live site, no overnight sync
- Friendly user interface

# HMIS Updates

- LSA submitted on February 15<sup>th</sup>
- SPMs Submitted on February 28<sup>th</sup>
- Contract Signed with BitFocus
- Data Migration Packets going out to agencies
- HMIS office hours in March & April for data migration
- BitFocus trainings coming in the spring



# Entitlements & PHAs

Click to add text

# Wake County Government



# Housing Affordability and Community Revitalization

- House Wake! Financial Assistance Program
- Wake Prevent! Homeless Prevention Services
- South Wilmington Street Center
- Bridge to Home Enhancement Grants
- Landlord Engagement Unit

***Sign up for the Landlord Engagement Unit Orientation Tuesday 3/15***

# City of Raleigh Government

# City of Raleigh Government

- **[FY22-23 Draft Annual Action Plan](#)**
  - 30-day public comment period: March 1 – April 1
  - Public Meetings
    - Tuesday, March 15, Virtual: 6:30-7:30pm
    - Thursday, March 17, Method Road Community Center: 6-7pm
    - Tuesday, March 22, Chavis Community Center: 6-7pm
  - Email comments: [CD.info@raleighnc.gov](mailto:CD.info@raleighnc.gov)
- **HOME-ARP**
  - More info forthcoming regarding the City's \$5.2m HOME-ARP award

# Wake County Housing Authority

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- HUD-VASH
  - Available 328
  - Issued 30
  - Housed 223
- Family Unification Program (FUP)
  - Available 48
  - Issued 4
  - Housed 41

# Raleigh Housing Authority

# City of Raleigh Housing Authority

General Population	Coordinated Entry
<u>Housing Choice Vouchers (HCV)</u> Awarded 3921 Housed 3747 Available 164 Matched 300	<u>Emergency Housing Vouchers (EHV)</u> Awarded 138 Housed 9 Available 51 Matched 87
<u>Olmstead (HCV)</u> Awarded 15 Housed 7 Available 0 Matched 27	<u>Housing Choice Vouchers (HCV)</u> Awarded 30 Housed 19 Available 5



# Adjourn



**Next Meeting:  
Monday, April 11, 2022  
2:00-3:30 P.M.**

**Marni Cahill, CoC Board Chair**  
[marni.cahill@yahoo.com](mailto:marni.cahill@yahoo.com)

**Kim Crawford, Executive Director**  
[kcrawford@partnershipwake.org](mailto:kcrawford@partnershipwake.org)

**Jenn Von Egidy, Chief Strategy Officer**  
[jvonegidy@partnershipwake.org](mailto:jvonegidy@partnershipwake.org)