



Wake County CoC Membership Meeting

Monday, April 11, 2022

AGENDA

1.	Community Discussion CoC Member Survey CoC Digest Open Forum	Denis Elliott Jenn Von Egidy Denis Elliott
2.	Governance & Committee Reports Coordinated Access Committee Nominations Committee Data Advisory Committee Street Outreach Workgroup EHV Workgroup	David Harris Denis Elliott Vanessa Kopp Eric Doll Allison Sickels
3.	CoC Lead CoC Program Updates White Flag Update Access Hub Update HMIS Update Ending Homelessness Academy	Kim Crawford Robin Saenz Eric Doll Jenn Von Egidy
4.	Entitlements and PHA Updates Wake County Government City of Raleigh Government Wake County Housing Authority Raleigh Housing Authority	David Harris John Niffenegger Chandra Hyacinth Priscilla Batts
5.	Community Presentation WellCare of NC	Deborah Dolan



Community Action & Updates



CoC Member Survey

CoC Members Survey still open!

Please complete by April 18, 2022.

Responses: 20

Link: <https://bit.ly/3irzhLz>



CoC Digest

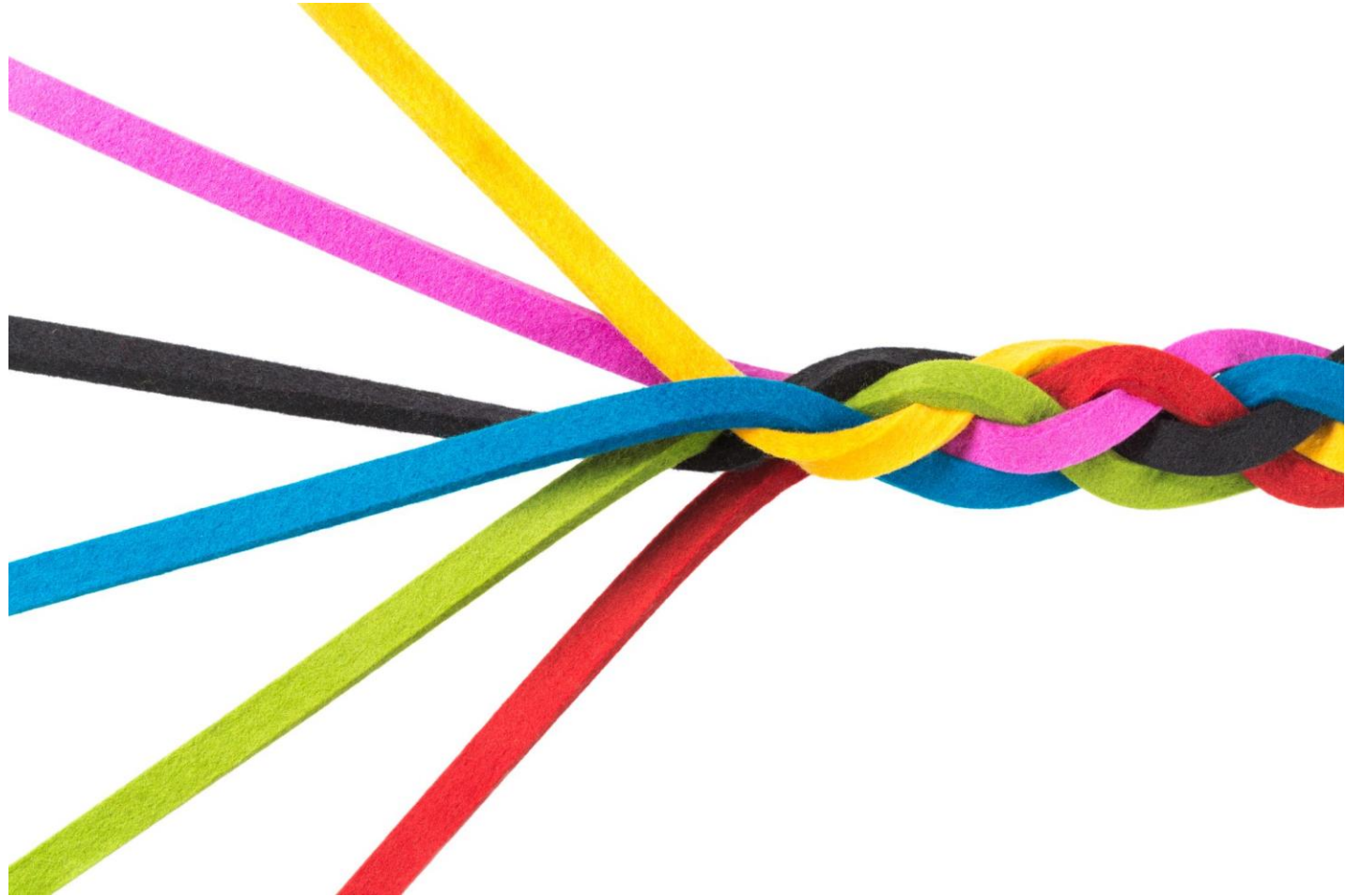
Wake CoC Digest is an email platform to share upcoming events, announcements, or job postings!

Submit your detailed information and we will help get the word out to our community!

Not on our email list? Sign up today!

Link: wakecoc.org

Community
Updates:
Open Forum



Honoring the life of Howard Manning

We ask for your
continued prayers for his wife
Pam, his children,
grandchildren and family.



Open Forum

- Celebrations: A recent joy, win, or celebration
- Requests: What do you need, how can someone here help?
- Announcements: Events, programs, new staff?

Coordinated Access System Updates

Horizon Issues

- + Elimination of Side Doors
- + Update System for Populating By-name Lists
- + Prioritization/Goal Planning to impact Outcomes (e.g. Functional Zero Target Population efforts)
- + Coordinated Entry Buy-in at all levels
- + Town Hall educational and feedback efforts
- + Increased communication on adopted policies, procedures, and practices

Written Standards Focus Groups – Co-Facilitator Assistants

- Street Outreach – Eric Doll and Seaira Green
 - **Tentatively Scheduled: April 19 at 9:00am – 10:30am**
- Emergency Shelter – Allison Sickles and Nicole Wilson
- Rapid Rehousing – Kim Crawford and Amanda Renfroe
 - **Scheduled: April 22 at 10:30am-12:00noon**
- Homeless Prevention – Robin Saenz and Priscilla Batts and David Harris
- Permanent Supportive Housing – Julia Wolfson and Erin Yates

Whitney Patterson (HUD TA) has agreed to review current standards to ensure we are meeting or that they contain minimum requirements and facilitate focus groups with intervention service providers and others interested in each activity.

Nominations Committee

Lived Experience Committee-New

- The Nominations Committee is working through a document “Key Questions for Lived Experience Advisory Board Formation” to think through the Committee Description and Application.
 - Organization Nomination Process in addition to self-identifying to apply.
 - Seeking persons with experience in NC507/Wake CoC system
 - Must have been stably-housed for 6 months
 - Applications on a rolling basis
 - Compensation is being planned
 - Other considerations such as travel, childcare and meals are being considered
- CoC Orientation/Onboarding
- Organization/Member manual

Next meeting, April 19th 9:00 A.M. Application & posters to be release by end of month

Data Advisory Committee

Ongoing Goals

1. Annual Gaps Analysis Planning

- With consideration on what our gaps will be when covid related funds are unavailable.

2. Monitoring Data Quality

- Addressing data quality standards beyond our own organizations by improving our HMIS practices.
- Review data collection standards for the CoC by programs and by agency (including Access Hub). As a committee, identify where the major improvement points are.

3. Identify data migration training needs

- As we prepare to transition, identify needs for HMIS training. To ensure data is entered correctly.
- Utilizing this committee to help with measuring readiness for agencies, determining if they are ready to enter into the new system. (based on performance of agency in training site of new software system.)

HMIS Migration

- Goal: Go Live with Bitfocus/Clarity on July 1
 - All HUD Universal Data Elements (UDE) & Project Descriptor Data Elements (PDDE) are confirmed for migration
- Still in progress:
 - Getting custom data migrated and implemented into Clarity HMIS

Training: Early May

- HMIS team will conduct live trainings prior to go live
- Trainings broken up by workflow: ES/TH, SO, RRH/PSH, Prevention
- After migration, trainings will occur via a Learning Management System
 - Self-paced
 - Certificates
 - Easy tracking

Next Steps

- DAC will make recommendations to the Governance Board regarding data sharing in new system
- DAC will facilitate communication to all agencies during the migration process.

Street Outreach Workgroup

Updates

- Cargill donated funds to house clients encamped on property. Thank you to Cargill and all the agencies supporting these clients!
- Streer Outreach Workgroup is coordinating additional support for these clients, Cargill Case Conferencing meeting schedule for Thursday, March 14th at 10am.
- In March, the Street Outreach Workgroup voted to move from an open forum format to incorporate street outreach specific task and goals to be addressed by the workgroup
- April's meeting will discuss written standards from CAS committee and identify goals and objectives for workgroup.
- Next meeting is April 19th at 10am.

Emergency Housing Vouchers Workgroup

EHV Work Group

The following items are being addressed by Work Group:

- Utilizing transportation requests
- Reimbursement requests
- Turn around time for EHV assistance funds and inspections.

Total EHV allotted - 138

EHV available - 47

early-stage application process-[gathering documentation] 30

EHV issued - 48 [executed voucher and leasing packet sent out]

EHV housed -13



COC PROGRAM UPDATES

White Flag Shelter

NC 507 Severe Weather "White Flag"

White Flag	MTD	YTD
SJMCC	216	5005
Healing Transitions	0	864
Salvation Army	0	170
Urban Ministries	0	50
SWSC	12	63
Deduplicated total	128	842
Total Beds	228	6152
# days declared	4	69

As we close out the 21-22 NC 507 Severe Weather White Flag (winter season), we would be remiss if we did not acknowledge those who truly provided the heavy lift the year.

- ✓ St John’s MCC - over 5000 bed nights
- ✓ Healing Transitions – 864 bed nights
- ✓ Salvation Army – 170 bed nights for families
- ✓ Urban Ministries – 50 bed nights (Nov)
- ✓ SWSC – 63 bed nights (overflow Feb / Mar)

- ✓ Church in the Woods & First Presbyterian Church – “day” warming

Final “debrief” scheduled for Wednesday April 13, 2pm

NC 507 Severe Weather "White Flag"

What about Severe Weather Winter "White Flag" 22-23?

What we know:

- Starting in August for winter is not soon enough
- Both Wake County and City of Raleigh have identified winter White Flag as a priority
 - Supporting ideas include a Day Shelter / Drop in that can act as shelter at night if necessary
- Handful of congregations are requesting to participate next year
 - Available for entire season
 - Scattered throughout community

Access Hub Update

Call Volume



	Total Incoming Inquiries Call/Emails/WalkIns	Total Inquires Handled Calls/Emails/Walkins (Goal 80%)	Average Handle Time	Avg Speed of Answer
February	2516	1700 (68%)	11min 45sec	2min 40sec
March	2790	2217 (81.8%)	13min 20sec	2min 52sec

Referrals: Jan/Feb/March

	January	February	March 2022
Total	483	513	590
Emergency Shelter	314	370	378
Street Outreach	43	32	63
Prevention	187	165	204
Transitional Housing	14	9	16

Updates:

Accessibility- Walkin numbers at OCC continue to climb (80 for March); We had 15 Spanish speaking people needing service, Online form on our website in Spanish/English should be live this week

Referral Project complete: As of Mar 31, There are 161 Households with outstanding Prevention referrals; 385 Households with outstanding shelter referrals (most of them Family)

HMIS Update

HMIS Support & Data

February Support Tickets:

HMIS Licenses Added	HMIS Licenses Deleted	Support Tickets Resolved	HMIS Pages Built
6	6	438 (out of 437)	1

HMIS Update

PIT/HIC is due April 29th, reports being sent to agency admins

Migration packets being sent to agencies for conformation

April: confirming agency/project descriptors, framework, client data transfer.

May: trainings for CoC, service mapping, quality assurance

June: Continued trainings, final data migration, wrap-up quality assurance

Go-live: July 1st

BitFocus & Data Quality

- Agencies can enter SSN
- Logic checks to avoid repeated errors
- Live site, no overnight sync
- Friendly user interface

Ending Homelessness Academy 2022!



Diversity, Inclusion and Racial Equity Series

Who should attend?

Frontline staff, managers, and community leadership

What is it?

FREE Intensive training and support from Diversity, Inclusion, and Racial Equity experts from 1619 Consulting. The training consists of six workshops, six panels or fireside chats, and two Race-Affinity Dialogue Sessions.

When is it?

Beginning mid-June through December 1st (every-other-week)

Where?

Hybrid meeting includes virtual link for everyone.

- In-person option will be open to those that pre-register. TowneBank (Glenwood Ave, Raleigh)
- 30-person cap.

Call for Leaders: We need you!

Diversity, Inclusion and Racial Equity Panels and Fireside Chats

Who?

Leaders from homeless response systems, system partners, public, and private sectors that can speak to DEI in their space of influence. How have you learned from failures (we all have them!) and how do we replicate models that work?

- Persons with Lived Experience and BILPOC are strongly encouraged to participate.

What?

6 panel conversations or fireside chats that focus on DEI in the systems that impact people experiencing homelessness. Potential topics include but are not limited to:

- Justice system and re-entry
- Affordable Housing, Low-Income Housing, and Accessibility
- Elections and Voting
- Children and Youth
- Advocacy and the power of the people

Send your interest and ideas to jvonegidy@partnershipwake.org



Mental health First Aid

Who should attend?

Frontline staff, managers, and community members encountering persons in crisis.

What is it?

Presented by Alliance Health, Mental Health First Aid teaches participants how to recognize the risk factors and warning signs of mental health issues, including depression, anxiety, trauma, psychosis, eating disorders, substance use disorders, and self-injury.

When is it?

This one-day training (8 hours) will be offered 3 times (90 participants total)

- 6/15, 7/21, and 8/4
- Pre-registration will be required

Where?

- TowneBank, Glenwood Ave, Raleigh
- 30-person cap per training

Coming soon...

Course Catalog with Dates and Registration info coming soon!

- Preliminary information is posted online:

<https://partnershipwake.org/ending-homelessness-academy/>



Entitlements & PHAs

Click to add text

Wake County Government



Housing Affordability and Community Revitalization

- Equitable Housing and Community Development Division
- Permanent Housing and Supportive Services Division
- Prevention and Homeless Services Division
- Research, Systems and Data Division

City of Raleigh Government

City of Raleigh Government

- **Funding Updates**

- **Small Scale Rental Projects NOFA.** Staff is in the process of evaluating proposals. Respondents are eligible for up to \$2m to create small-scale rental developments that may also include non-congregate emergency shelter or transitional housing.
- **Affordable Rental Development NOFA.** Staff is in the process of evaluating proposals.
- **HOME-ARP.** The City was awarded \$5.2m in funding to assist individuals or households who are homeless, at risk of homelessness, and other vulnerable populations, by providing housing, supportive services, and non-congregate shelter. The City has engaged a consultant to assist with drafting our HOME-ARP allocation plan, which will involve consultation with the CoC
- **Operator/manager named for recently acquired hotel.** The City is pleased to announce that CASA was selected to serve as operator/manager. The long-term goal is to incorporate 25 permanent supportive housing units with potential for more, pending available resources and analysis of property operations.

Wake County Housing Authority



Wake County Housing Authority

HUD VASH

Housed:	222
Available:	328
Issued:	36

Family Unification

Housed:	41
Available:	48
Issued:	5

Raleigh Housing Authority



City of Raleigh Housing Authority

EHV

Awarded: 138
Housed: 18
Available: 47
Matched: 99

HCV

Awarded: 3921
Housed: 3697
Available: 224
Matched: 500

OLMSTEAD (HCV)

Awarded: 15
Housed: 7
Port Out: 2
Available: 0
Matched: 27

COORDINATED Entry (HCV)

Awarded: 30
Housed: 19
Available: 1



WellCare of NC

Deborah Dolan

Community Advocate, Community Engagement

Adjourn



Next Meeting:
Monday, May 9, 2022
2:00-3:30 P.M.

Marni Cahill, CoC Board Chair
marni.cahill@yahoo.com

Kim Crawford, Executive Director
kcrawford@partnershipwake.org

Jenn Von Egidy, Chief Strategy Officer
jvonegidy@partnershipwake.org