



# Wake County CoC Membership Meeting

Monday, December 13, 2021



# CALL TO ORDER

1.1 Welcome

1.2 Agenda Overview

# AGENDA

1.0	<b>Governance &amp; Committee Reports</b> PIT Update Data Advisory Committee/ HMIS Transition
2.0	<b>Partnership/CoC Lead Updates</b> White Flag Shelter Access Hub Updates HMIS Updates CAS Updates
3.0	<b>Entitlements and PHA Updates</b> Wake County Government City of Raleigh Government Wake County Housing Authority Raleigh Housing Authority
4.0	<b>Community Updates</b> Home- ARP City of Raleigh Annual Action Plan



# Governance & Committee Reports

# PIT Workgroup

# PIT: January 26, 2022

- Multiple teams and site will conduct in-person count this year
- Collection of donated items to fill backpacks
  - starting next week through mid-January.
  - Collection sites are across Raleigh and in Cary.
  - A poster will be released with addresses for donation drop-offs
- Volunteer sign-ups being released this week
  - Shifts for packing donation bags
  - Shifts for to assist SO teams conducting the count
- HarvestYourData will be used for the unsheltered count
  - Trainings happening throughout January

# Data Advisory Committee

# Data Advisory Committee

- Meets monthly on third Wednesday
- Vanessa Kopp named Chair
- Committee focused on HMIS transition and HMIS data quality as top priorities
- Wake CoC Board approved the DAC recommendation to name the Raleigh/Wake Partnership as our HMIS lead *after* the HMIS transition to a new software.
- 2 openings on the DAC Committee to fill
- Committee is focused on DQ impacting the LSA Submission in Late January



# Data Advisory Committee

- HMIS Software proposals due November 19.
  - We received 6 proposals:
    - BitFocus
    - Caseworthy
    - Eccovia (ClientTrack)
    - Social Solutions (Apricot)
    - Foothold Technology (AWARDS)
    - WellSky
- All 6 proposals offered an opportunity to demo
- HMIS demos to take place week of January 10
- DAC Committee will serve as Scoring and Selection Committee













# PARTNERSHIP/COC LEAD UPDATES

# White Flag Shelter

# Severe Weather "White Flag" Shelter

- **Operations to be handled by St. John's MCC**  
93 Bed Capacity / expanding with an additional 30 bed expansion. That will move them to 123 beds plus 5 private family suites
- **Severe Weather Emergency "White Flag" Policies and Procedures updated**
- **Marketing and PR – specifically declaring white flag process to whom and when**
- **Budget – contract pending / City of Raleigh + St. John's**

Sat 11	<b>74°/42°</b>		PM Showers
Sun 12	<b>55°/30°</b>		Partly Cloudy
Mon 13	<b>58°/32°</b>		Sunny
Tue 14	<b>61°/37°</b>		Sunny
Wed 15	<b>64°/42°</b>		Mostly Sunny
Thu 16	<b>71°/49°</b>		Partly Cloudy
Fri 17	<b>72°/50°</b>		Partly Cloudy
Sat 18	<b>70°/41°</b>		Partly Cloudy
Sun 19	<b>57°/40°</b>		Partly Cloudy
Mon 20	<b>59°/45°</b>		Partly Cloudy

# Severe Weather "White Flag" Shelter

<b>Dec. White Flag Bed Nights</b>	<b>220</b>
St. Johns	220
Healing Transitions	0
Urban Ministries	0
Salvation Army	0
<b>Deduplicated White Flag Clients</b>	<b>126</b>

<b>Nov. White Flag Bed Nights</b>	<b>852</b>
St. Johns	766
Healing Transitions	15
Urban Ministries	50
Salvation Army	21
<b>Deduplicated White Flag Clients</b>	<b>268</b>

# Access Hub Updates

# Access Hub Updates

- **Call Volume** \*\* (Data missing due to platform failure)

	Total Incoming	Total Live	Average Handle Time	Avg Speed of Answer
Nov 2021	2140	1101	11m 24s	2m 35s

- **Referrals (all Access Sites)**

Nov 2021 – CAS Referrals	
<b>Total</b>	<b>730</b>
Emergency Shelter incl Hotel/Motel Vouchers	447
Street Outreach	72
Prevention	180
Transitional Housing	31

Nov 2021 – Non-CAS Referrals/Activity	
<b>Total</b>	<b>726</b>
Info/referral followup	262
Rental Assistance	140
Housing Search	138

# HMIS Updates



# HMIS Support & Data

## November Support Tickets:

HMIS Licenses Added	HMIS Licenses Deleted	Support Tickets Resolved	HMIS Pages Built
12	1	180	1

## November Data:

Outstanding Referrals to ES & SO
303

Households Housed
8

Data Quality-Nov. 2021	Shelter / Hotel	SO	RRH	PREV
% Relationship to HoH Error	7%	1%	4%	17%
% SSN Error	25%	5%	11%	54%
% of Data Not Collected for Destination @ exit	1%	50%	0%	11%
% exited to Perm Housing	24%	0%	63%	47%

# Updates

- 1-way sharing agreement incomplete – 18/22
- 2-way sharing agreement is complete!
- ACORNS has access site referral capability
- LSA data quality being sent out to agencies today
- HMIS Monthly Meeting was held on Wednesday December 8<sup>th</sup>, topics covered were data quality on BNL, sharing agreements, updates to ServicePoint, RFP and PIT updates

# CAS Updates

# Updates (Did not meet in November)

## Current tasks:

- Team Review Written Standards for HUD Compliance

## Other Issues to address

- Referrals- length of time before closing
- Non-compliance with CAS
- No Prevention projects (this has changed since last member mtg)



# Entitlements & PHAs

# Wake County Government



# Housing Affordability and Community Revitalization

- Bridge to Home RFP Currently Posted – Due December 20th
- House Wake! Financial Assistance Program
- Ending Veteran Homelessness – ByName List at 22
- Landlord Engagement Update

# Landlord Engagement Unit

- **Training and Onboarding: November 1- December 13**
  - Acclimated to community and service provider needs
  - Developed branding and strategy for LEU Launch
  - Ensured training on all necessary data systems, vendor onboarding, and contracting systems
  - Began Housing Provider Partner (Landlord) Outreach

LEASE  HOME



# Landlord Engagement Unit

- **Soft Launch- December 14- January 17**
  - Prioritize 20 HMIS referrals each week.
  - Work through the logistics of matching and connecting Resident Service Providers (Service Agencies) to housing leads
  - Onboarding Housing Provider Partners (Landlords)
  - Request feedback from Resident Service Providers

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# City of Raleigh Government

# City of Raleigh Government

- Funding Updates
  - [NOFA](#) issued for Small Scale Rental Projects
  - [Request for LOI](#) issued for operator/manager of recently acquired hotel
  - NOFA to be issued for affordable rental development projects
  - More info forthcoming regarding City's ~\$5.2 HOME-ARP award
- FY22-23 Annual Action Presentation

# Wake County Housing Authority



# Wake County Housing Authority

# Raleigh Housing Authority

# Raleigh Housing Authority

## **EHV**

- Awarded 138
- Housed 2
- Available 79
- Matched 68

## **OLMSTEAD (HCV)**

- Awarded 15
- Housed 5
- Available 0
- Matched 25

## **HCV**

- Awarded 3921
- Housed 3755
- Available 0
- Matched 250

## **COORDINATED ENTRY (HCV VOUCHER)**

- Awarded 30
- Housed 9
- Available 9



# Community Action & Updates



# HOME-ARP Allocation Plan

Department of Housing Affordability  
and Community Revitalization

Stakeholder Consultations Fall 2021



@wakegov    

wakegov.com

# What is HOME-ARP?

- \$5 billion for homelessness assistance and assistance to other vulnerable populations
- Funds available to Grantees until September 2030
- Suspended certain HOME statutory requirements for HOME-ARP
- Provided HUD authority to suspend HOME and McKinney Act statutes, waive regulations, and establish alternative requirements to facilitate the use of funds for the eligible activities.

# What is the Allocation Plan?

- A strategic plan for allocation of the HOME-American Rescue Plan (ARP) funding
- Describes how Wake County will allocate its one-time Federal HOME-ARP funds
- Examines community gaps and needs related to qualifying populations
- Seeks consultation from agencies and providers

# Qualifying Populations (QPs)

1. Homeless (McKinney Act definition at 24 CFR 91.5)
2. At-risk of homelessness (McKinney Act definition at 24 CFR 91.5)
3. Fleeing/Attempting to Flee Domestic Violence, Dating Violence, Sexual Assault, Stalking, or Human Trafficking
  - Definitions from VAWA regulation at 24 CFR 5.2003, except Human trafficking definition from Trafficking Victims Protection Act of 2000
4. Other Populations where assistance would:
  - Prevent the family's homelessness; or
  - Serve those with the Greatest Risk of Housing Instability

*Veterans and families including veteran member that meet one of preceding criteria*



# Eligible Activities Included in the Plan

**Affordable  
Rental  
Housing**

**Tenant-Based  
Rental  
Assistance**

**Supportive  
Services**

**Non-  
Congregate  
Shelter**

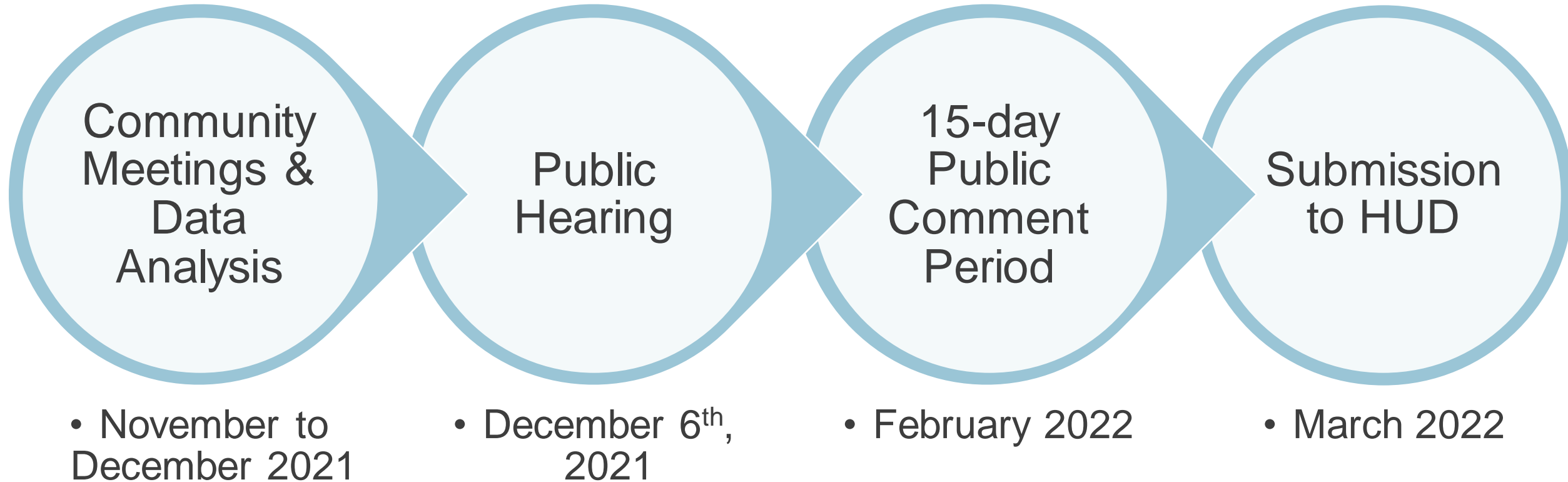
HOME-ARP funds must be used to primarily benefit individuals and families that meet the requirements for one or more “qualifying populations” (QPs)

# Seeking Feedback

In your opinion, what gaps or needs exist Wake County?

In your opinion, who has the greatest need for housing assistance in Wake County?

# Allocation Plan Process



# Contact Information

For more information about the Allocation Plan, please contact:

## Wake County Contacts

Chris Whitenhill

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**Thank you for your time  
and your input!**



# **FY 2022-2023**

# **Annual Action Plan**

## Housing and Community Development Needs

December 13, 2021

Wake CoC Membership Meeting



# Presentation Agenda

- Annual Action Plan (AAP) Overview
- Goals and Priorities
- Programs
- Timeline
- Citizen Participation



# What is the Annual Action Plan?

- ✓ Application to the U.S. Department of Housing and Urban Development (HUD) for annual Entitlement Funding
- ✓ Framework for annual strategic and production goals
- ✓ Directly aligns with the City's 5-year Consolidated Plan (ConPlan) 2021-2025
- ✓ FY 2022-2023 AAP is the third-year implementation of the current ConPlan



# 2021-2025 ConPlan Goals & Priorities



Increase the  
supply of  
affordable housing



Increase services  
to build self-  
sufficiency and  
sustainability



Enhance the  
homeless to  
housing continuum



# Programs Serving Low- and Moderate-Income Residents

- Homeownership
- Affordable Housing Development
- Homeless Services
- Public Services and Public Facility Improvements



# FY 2022-2023 AAP Timeline

December 7, 2021

Public Hearing #1

April 2022

Public Hearing #2

May 2022

City Council adoption of the  
AAP and submission to HUD



# Opportunities of Citizen Participation

Citizens can provide input on housing and community development needs in two ways:

- Attend in-person community input sessions (three to be scheduled for early 2022)
- Provide written comments to Housing and Neighborhoods via email to [CD.info@raleighnc.gov](mailto:CD.info@raleighnc.gov)





# Adjourn

**Next Meeting:  
Monday, January 10, 2022  
2:00-3:30 P.M.**

**Marni Cahill, CoC Board Chair**  
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