

Wake County CoC Membership Meeting		
MINUTES	Date: 12/13/2021	Time: 2:00 – 3:18PM EST
Meeting Facilitator:	Marni Cahill, CoC Board Chair	
Note taker:	LaToya Turner, RWPEH	

Agenda	
1	<p>Call to order</p> <ul style="list-style-type: none"> Welcome Agenda Overview-Will follow this order: Governance and Committee Reports, Partnership/CoC Lead Updates, Entitlements and PHA Updates, and Community Updates.
2	<p>Governance Highlights</p> <ul style="list-style-type: none"> PIT Update: PIT is the count of all in shelters at one point in time. Next count is Jan 26, 2021. This year multiple teams and sites doing in-person counts. If interested in assisting with volunteer opportunities contact Jenn Von Egidy. jvonegidy@partnhipwake.org Volunteer sign-up released this week for count, and stuffing bags etc. There are items needing to be donated to fill backpacks with collection sites across Raleigh and Cary starting next week through the first weeks of Jan. Some needs are toiletries, RX cards, gloves, backpacks, etc. HarvestYourData platform will be used for the unsheltered count. Trainings happening during January.
3	<p>Committee & Workgroup Reports</p> <ul style="list-style-type: none"> Data Advisory Committee- This committee meets every 3rd Wed. Vanessa Kopp named Chair. 2 openings DAC need to be filled, will be discussed next meeting. Committee will be focused on HMIS transition and HMIS data quality. Wake CoC Board approved recommendation to name RWPEH lead after the transition to new software. Committee also focused on DQ impacting the LSA submission in late Jan. (Kim speaking) We are required to give 6 mos. notice to existing software MICA, which was done today. Proposals for new software were due 11/19. Six offers, and demo's being offered. DAC will serve as Scoring and Selection Committee.
4	Partnership/CoC Lead Updates

- Partnership Updates- White Flag Shelter, updates, will not provide any more days this week after 12/14. SJMCC will be allowed to use more space in the building and for shelter, goal for capacity will be 123, with 5 suites for families with children. There has been more “White Flag Nights” declared than this time last year. Nov. over 800 bed nights for Nov. Dec. 220 so far. HT, SA, and STJMCC participating. They will be bringing in trailers for toilets and will also be emptying a storage pod for more space as well. Workgroup for White Flag was canceled this week due to upcoming holidays, Paster Vance on vacation until next week. “White Flag” policies and procedures updated. STJMCC has been incurring costs so far so contract is being moved forward by John Niffenegger. big Thanks! Sgt. Lockhart, RPD has been assisting with locating unsheltered. Kudos!

Access Hub Updates: Robin speaking- We briefly transferred to new software platform ReachUC, 1.5 weeks numbers are not included because we could not pull for old software. For Nov. 2021 total incoming calls 2140, 1101 live calls. Average handled 11mins. 24 sec. Average speed of answer 2min. 35 sec. Looking to improve speed of answer. Majority of calls are for men’s shelter. (Kim speaking) clarify calls were not clear they had poor quality; however, AH was able to give and receive calls during this time. Looking to hire more AH specialist soon. (Rick Miller speaking) Is there really a need to answer quicker than 2.35 mins? Not enough time to get data. (Kim speaking) 2.35 is the speed of answer not the time spent getting the CE completed.

HMIS Team updates-Eric Doll speaking, HMIS meeting held Dec.8th, issued 12 licenses since November. 180 tickets resolved, 1 HMIS page built. Area of concern ES and SO has 303 outstanding referrals close out dates or date of acceptance 50% with no destination to perm. Housing. 8 housed with move-in dates for RRH in Nov. Too many errors with missing S.S numbers 25% for ES, 54% for prevention. Many Prevention are not exiting to perm. Housing. UPDATES- One-way sharing incomplete, please send response from agencies.2-way sharing complete, ACORNS is now and access Site and can make referrals. LSA needs accurate data points. (Paige Felton speaking) Is it just for SO if we help them move to perm. PSH and RRH? (Eric answered) it is captured in 23c APT caper.

CAS Updates- David Harris speaking, Team Review Written Standards for HUD Compliance, other issues what is the correct amount of time before closing referrals, Non-compliance with CAS, what to do when no Prevention projects are accepting new referrals. (Kim speaking) We need to revise P&P, there is no provision for when an agency says not to send referrals. P&P need to address how to handle that. As it stands you must accept. Partnership looking at websites and data, side doors, some agencies in non-compliance. What needs to be done when referrals are 6 to 7 months old, what would be criteria to close? Data quality review before submitting. Can’t ignore Gaps, they won’t disappear, need good fidelity.

5.0 Entitlements & PHA’s

Wake Co. Gov’t-Vanessa Kopp speaking- Housing Affordability and Community Revitalization Bridge to Home RFP Currently Posted- due Dec.20th(aggressive turnaround time)

House Wake Financial Assistance Program- 47 million committed funds, still 9,400 pending applications. 15 million additional funds applied for. People can still apply for assistance. City and County spend down enough to request for other counties who have had funds reallocated. Push to end veteran homelessness by-name list at 22 looking for zero.

Landlord Engagement Unit updates- Training and onboarding 11/01 to 12/13 for “Lease to Home Program” Jan.17th full launch. Developed branding and strategy for LEU Launch. Began housing provider partner (landlord) outreach.(Tracey Glover speaking) we welcome feedback on how we are doing during rollout. Will send out info. on criteria for referrals to Eric, Kim will put in CoC digest. Prioritize 2 HMIS referrals each week., goal (Question) Can referral be made from Prevention projects? (Answer) yes. (Kim speaking) Will need to be able to meet 7 needs/guidelines. We need to be able to easily identify the collabs. How we will use funding. EOD today for all follow-up questions. Spreadsheets posted, any questions?

City of Raleigh Gov’t-John Neffenger speaking- Introduces new staff member Jackie Jordan will be working with ESG and CoC. City has bought a hotel needs a non-profit to run it, make some units permanent housing. NOFO issued small scale rental projects. Request for LOI issued for hotel operator /manager. NOFO to be issued for affordable rental developments. Need and priorities addressed for HOME-Annual Action Plan discussed. 5.2 million award. HOME-APR Allocation Plan. Funds available for grantees until Sept.2030. Suspended certain Home requirements for HOME-APR. Provided HUD authority to suspend statutes and waive regulations, establish alternatives to facilitate use of the funds. Allocation plan is a strategic plan for allocation of the HOME ARP funding. It describes how Wake Co. will allocate its on time Fed. HOME-ARP funds. Examines community gaps and needs related to QP’s. Seeks consultation from agencies and providers. QP- At risk populations, 1. Homeless McKinney Act definition. Fleeing/ attempting to flee. DV SA, Human trafficking, stalking. Other populations, preventing homelessness, or serve those with greatest risk of housing instability. Will consider CoC Gaps analysis report. Annual Action Plan submitted every year. Goal is March 2022, HUD submission Annual action Plan directly aligns with the city’s 5-year Consolidated Plan(ConPlan) 2021-2025 Goals:

increase supply of affordable housing, increase services to build self-sufficiency and sustainability, and to enhance the homeless to housing continuum. Develop programs serving low to moderate income residents, through variety of programs. FY 2022-2023 AAP Timeline requires 2 public hearings a year, one last week another in April. In May city council will adopt it and will be submitted to HUD.

Wake County contacts, Chris Whitenhill Chris.Whitenhill@wakegov.com 919-568-5265 Alicia Arnold Alicia.arnold@wakegov.com 919-856-5268

- Wake Co. Housing Authority- Shaunder, not present.
- City of Raleigh Housing Authority- Priscilla- Not present

Slide: EHV 138 awarded, HCV 3921 awarded, OLMSTEAD HCV 15 awarded, and CE (HCV) 30 awarded.

5 Community Actions and Updates : Opportunities for Citizen Participation- citizens can provide input on housing and community development needs in 2 ways: attend in-person community input sessions(3 TBA for 2022) Provide written comments to Housing and Neighborhoods via email to CD.info@raleighnc.gov
Kim Crawford asks will Gaps' Analysis be considered for ESG funds. (Answer) yes, this year funds have been committed, but we will see how the city should direct future funds, using Gaps analysis.

6 Adjourn

- Tabled Items - Null
- Next Meeting is Monday January 10, 2022 2:00-3:30PM

3:18PM—MEETING ADJOURNS

MEETING CHAT MESSAGES

Jasmine Volkal 2:06pm jvonegidy@partnershipwake.org

[2:26 PM] Rick Miller-Haraway (Guest)

Does the HMIS report of 8 households housed mean that our entire homeless services system only housed 8 households in Nov.?

[2:28 PM] Jasmin Volkal; street outreach will not pull in the housing move in date.

[2:29 PM] Paige Felton Thank you

[3:04 PM] Wilson, Nicole F, DURVAMC- I think I have shared this , but a large need is for housing options for those who are required to register as a sex offender

[3:06 PM] Alicia Arnold alicia.arnold@wakegov.com

[3:06 PM] Chris Whitenhill chris.whitenhill@wakegov.com

[3:14 PM] Niffenegger, John P. cd.info@raleighnc.gov

3:21 PM Meeting ended: 1h 29m 48s

