



Wake County CoC Membership Meeting

Monday, November 8, 2021



CALL TO ORDER

1.1 Welcome

1.2 Agenda Overview

AGENDA

1.0	Governance & Committee Reports CoC Final Ranked List Street Outreach Workgroup Emergency Housing Vouchers Workgroup Funding Review Committee Coordinated Access Committee Data Advisory Committee
2.0	Partnership/CoC Lead Updates Equal Access Rule Assessment White Flag Shelter Access Hub Updates HMIS Updates
3.0	Entitlements and PHA Updates Wake County Government City of Raleigh Government Wake County Housing Authority
4.0	Community Updates COVID-19 Vaccines Calendar of events



Governance & Committee Reports

CoC Ranked List

Goals

- Maximize impact on people experiencing homelessness efficiently and equitably.
- Maximize points on the Collaborative Application
- Maximize funding stewardship in the community and ability to get more funding in the future.



CoC Governance Board Ranking Decision

Reallocate Poor Performers & Recapture Funds

Reallocate RRH Community Project & Families at Home/Oak Hollow

Recapture unspent Wake Co. Human Services Funds

Fund the following

Fund Alliance & Haven House in full

Fund \$200,000 in InterAct Tier 1

- \$515,268 in Tier II

Fund System Expansions to SSO-CE, HMIS

Wake County Human Services Expansion in Tier II

Ranking	Priority Level	Weighted Rating Score	Renewal, New, Expansion, Reallocate	Grant Number	Project Type	General/DV	Organization Name	Project Name	CoC Funding Requested	CoC Amount Expended Last Operating Year	CoC Funding Recommendation (manual entry)
1	Unspecified	NOT RATED	Renewal	NC037114F072004	coordinated e	0	Wake County Contin	2021 NC507 SSO-Coc	\$ 68,066	\$ -	\$ 68,066
2	Unspecified	NOT RATED	Renewal	NC0164L4F072011	HMIS	0	Wake County Contin	2021 NC507 HMIS	\$ 76,682	\$ -	\$ 76,682
3	Unspecified	NOT RATED	New		coordinated e	0	Wake County Contin	2021 NC507 SSO-CE	\$ -	\$ -	\$ 100,000
4	Unspecified	NOT RATED	Expansion		HMIS	0	Wake County Contin	2021 NC507 HMIS Ex	\$ -	\$ -	\$ 76,418
5	Unspecified	94	New		PSH	General	Alliance Health	Wake Healthy at H	\$ 199,916	\$ -	\$ 199,916
6	Unspecified	93	New		RRH	General	Haven House	RRH Homeless You	\$ 96,679	\$ -	\$ 96,679
7	Unspecified	80	Renewal	NC0090L4F072013	PSH	General	Wake County Human	Fully Consolidated	\$ 2,392,457	\$ 1,973,860	\$ 1,973,860
8	Unspecified	77	Renewal	NC0089L4F072013	PSH	General	Passage Home	Ruth House Rental	\$ 241,299	\$ 221,547	\$ 241,299
9	Unspecified	72	Renewal	NC0137L4F072012	PSH	General	CASA	McKinney	\$ 194,921	\$ 191,862	\$ 194,921
10	Unspecified	64	Renewal	NC0347L4F072005	RRH	General	Families Together	Rapid Re-housing-	\$ 134,564	\$ 119,924	\$ 134,564
11	Unspecified	93	New		RRH	DV	The Family Violence	DV Bonus Rapid Re	\$ 715,268	\$ -	\$ 715,268
Tier 1: above this line; DV straddles with \$200,000 in Tier 1											
13	Unspecified	85	Expansion		PSH	General	Wake County Housin	2-1-2022 to 1-31-20	\$ 93,500	\$ -	\$ 93,500

Projects Not Selected For Funding												MANUALLY EDIT!
Ranking	Priority Level	Weighted Rating Score	Renewal, New, Expansion, Reallocate	Grant Number	Project Type	General/DV	Organization Name	Project Name	CoC Funding Requested	CoC Amount Expended Last Operating Year	CoC Funding Recommendation (manual entry)	
0	Unspecified	53	Renewal	NC0369L4F072004	RRH	General	Wake County Contin	2019 NC507 Rapid F	\$ 171,440	\$ 135,918	\$ -	
0	Unspecified	61	Renewal	NC0084L4F072013	PSH	General	CASA	Fam at Oak Hollow	\$ 82,976	\$ 78,328	\$ -	

Timeline

November 12	Collaborative App Posted to website; Constant Contact
November 15	NC-507 Submission
November 16	HUD's Deadline

Street Outreach Workgroup

Encampment Response Policy

Overview:

In response to rising public awareness of encampments, the NC-507 Wake Continuum of Care (CoC) has tasked the Street Outreach Workgroup to develop an Encampment Response Policy. The Workgroup focused on a three-pronged approach to address the challenges posed by encampments:

- Prevention
- Response
- Mitigation

Encampment Response Policy - Prevention

Wake County Continuum of Care commits to a **housing first** approach that helps create low-barrier shelter and housing options for literally homeless Raleigh residents.

The housing first model: All people experiencing homelessness are considered housing ready and are provided with permanent housing immediately with few to no preconditions, contingencies, or barriers.

Examples of this include

- Few programmatic prerequisites
- Low barrier admission policies
- Streamlined entry into permanent housing
- Focus on housing stability

Encampment Response Policy - Response

When encampments do arise, the municipalities, and CoC have developed an encampment evaluation and response protocol to prioritize response, and if needed, removal of encampments with the greatest effect on the health, safety, mobility, and quality of life.

Encampment Lead Team (ELT): This team consists of representatives from our local street outreach providers in Wake County. While each of these street outreach providers agencies serve specific populations, for the purpose of the Encampment outreach their diverse knowledge of those experiencing unsheltered homelessness within Wake County amplifies our communities’ partnerships and collaboration.

Encampment factors	Notes
Size [number of individuals]	
belongings	
demographics	
Housing engagement interest	
Threats to public safety	
Threats to public health	
Recent notice/complaints from citizens	

Encampment Response Policy - Response

Public Safety Checklist

Present (yes/no)	Public health findings
	Confirmed cases or confirmed exposures of infectious disease(s) [Tuberculosis, Covid-19, Flu, Staph, etc.]
	Presence of biological hazards [e.g., blood or human waste]
	Public safety findings
	Location impedes ADA access, lane of traffic, or public transportation routes.
	Location impedes First Responders [fire, police, healthcare workers] from performing essential functions
	Damage to essential infrastructure [reservoirs, bridges, public utilities, drainage/sewage]
	Proximity to objective dangers [in use train track, steep slopes, vehicular lanes of traffic]
	Unpermitted outside fires [burning less than 30 feet away from any structure, tent, or vehicle]
	Storage of gasoline, propane tanks, unsafe storage of combustible materials.

Encampment Response Policy – Mitigation

Based on assessments, ELT and municipalities will provide a recommendation as to whether a **resolution plan** is needed for the encampment.

Resolution Plan:

- Timeline- 60-90 days (for obstructions and immediate hazards, less than 60 days may be appropriate)
- Assess, gather, and plan with individuals
 - communicating plans to vacate the encampment
 - discouraging additional people from settling in the encampment
 - providing outreach and engagement as part of standard street outreach services.
- Contact providers already engaging with individuals
- Post plans of clear the encampment. (final 14-day notice, location of stored belongings)
- Encampment cleanup. Encampment is clear of trash and belongings within ten days of vacate date
- Security plan for public employees and ELA team

ELA team and local municipality will oversee and coordinate the Resolution Plan. Within 30 days an encampment clearing, the ELA team will conduct a debrief of Resolution Plan and provide results and recommendations to the CoC

Encampment Response Policy

To provide additional feedback, please email:

Eric Doll

Edoll@partnershipwake.org

Emergency Housing Voucher Workgroup

Emergency Housing Vouchers

Meets bi-weekly on Tuesdays at 1 pm (see CoC calendar for virtual link)

Priority: unsheltered homeless

Stats (as of 11/08/21):

- Total EHV allotted - 138
 - # EHV available - 91
 - # EHV applicants referred – 47
 - # EHV issued - 13
 - # EHV housed – 0

Funding Review Committee

Funding Review Committee

- Amanda Stapleton, NC Office of Recovery & Resilience
- Decorba White, Healing Transitions
- Marni Cahill, Private Practice
- Meredith Yuckman, The Hope Center at Pullen
- Rick Miller-Haraway, Retired Community Volunteer
- Stephanie Williams, Office of the Secretary, NC DHHS

Next Step: Debrief Meeting

- FRC will meet to debrief the 2021 process & tools
- Will document suggestions for 2022

Data Advisory Committee

Data Advisory Committee

- Corey Miller
- Emily Downing
- Jackie Sapaugh
- Kathy Johnson
- Liz Lobaton
- Thurston Alexander-Smith
- Vanessa Kopp

Data Advisory Committee

- Meets monthly on third Wednesday
- Vanessa Kopp named Chair
- Committee focused on HMIS transition and HMIS data quality as top priorities
- Request for Proposal for HMIS software released on October 12th
- RFP submission deadline is November 19th
- Committee is still determining all data points to be included in the DQ assessment

Coordinated Access System Committee

Coordinated Access System Committee

- Amanda Renfro
- Arlene Smith
- David Harris
- Erin Yates
- Mary Mosley
- Michelle Mozingo
- Natalie Mabon
- Nicole Wilson
- Priscilla Batts
- Samantha Weintraub
- Tosheria Brown

Coordinated Access Committee decided to break into 2 smaller

Point-In-Time Workgroup

- Point in Time Count is set for Wednesday, January 26, 2022!
 - CoC is looking for Workgroup members, volunteers for activities in January, and donations for the incentive bags.
 - If interested in helping, contact jvonegidy@partnershipwake.org

Policies & Procedures Workgroup

- Policy and Procedures Workgroup is reviewing the Coordinated Access Policies and Procedures
 - Compliance with HUD Regulations
 - Flexibility to meet our system's demands and capacity
 - Feedback from listening session



PARTNERSHIP/COC LEAD UPDATES

Equal Access Assessment

HUD Equal Access Rule Assessment Tool

The tool covers:

- Requirements regarding the creation of policies and procedures
- The responsibility to train staff and contractors
- Communication to residents about their rights and protections

<https://files.hudexchange.info/resources/documents/Equal-Access-Agency-Assessment-Tool.xlsx>

Wake County CoC Equal Access Policy









- Equal Access Rule is covered in the 2021 Anti-discrimination Policy.
 - Posted: <https://wakecoc.org/>
 - Training: <https://partnershipwake.org/partnership-library/>
- Assessment Tool will be incorporated into the 2022 policy updates and training.

White Flag Shelter

Severe Weather "White Flag" Shelter

WE NEED A BLDG

- **Anticipated Winter #s:**
 - Men – 70 | Women – 25 | Families – 35-40
- **Operations to be handled by St. John's MCC**
 - Staffing, Food, cleaning, etc
- **Severe Weather Emergency "White Flag" Policies and Procedures update** (draft – completion dependent on bldg location)
- **Marketing and PR – specifically declaring white flag process to whom and when**
- **Budget**

Sat 13	62°/39°		Showers
Sun 14	54°/36°		Mostly Sunny
Mon 15	56°/35°		Mostly Sunny
Tue 16	58°/37°		Sunny
Wed 17	60°/38°		Sunny
Thu 18	61°/40°		Partly Cloudy
Fri 19	61°/39°		Partly Cloudy
Sat 20	55°/37°		Mostly Sunny

Access Hub Updates



Access Hub Updates

- Call Volume

	Total Incoming	Total Live	Average Handle Time	Avg Speed of Answer
Oct 2021	2658	1502	16 min 35 sec	4 min 58 sec

- Referrals (all Access Sites)

Oct 2021 – CAS Referrals	
Total	738
Emergency Shelter incl Hotel/Motel Vouchers	405
Street Outreach	50
Prevention	258
Transitional Housing	25

Oct 2021 – Non-CAS Referrals/Activity	
Total	1153
Info/referral followup	666
Rental Assistance	235
Housing Search	252

HMIS Updates

HMIS Support & Data

October Support Tickets:

HMIS Licenses Added	HMIS Licenses Deleted	Support Tickets Resolved	HMIS Pages Built
11	2	252	2

October Data:

Outstanding Referrals to ES & SO
281

Households Housed
3

Data Quality-Sept. 2021	Shelter / Hotel	SO	RRH	PREV
% Relationship to HoH Error	7%	1%	4%	16%
% SSN Error	27%	6%	14%	53%
% of Data Not Collected for Destination @ exit	5%	73%	12%	4%
% exited to Perm Housing	19%	9%	65%	47%

Updates

- 1-way sharing agreement expired while waiting for signatures
 - The agreement will be re-sent this week
- 2-way sharing agreement is still waiting for signatures
- HMIS Monthly Meeting on Wednesday November 10th at 10 am – topics include data standard changes and federal reporting



Entitlements & PHAs

Wake County Government



Housing Affordability and Community Revitalization

- South Wilmington Street Center
- Listening Sessions for Emergency Shelter Enhancements
- Landlord Engagement Update
- Ending Veteran Homelessness
- Eviction Prevention Program

City of Raleigh Government

City of Raleigh Government

- Affordable Housing
 - City has committed funds to the following LIHTC developments (726 units)
 - FY2021-2022: 478 units***
 - Booker Park South: 68 units
 - Hampton Spring: 56 units
 - The Summit at Sawyer: 154 units
 - Toulon Place: 200 units
 - FY2022-2023: 248 units***
 - Aspen Spring: 84 units
 - Primavera: 164 units
- Programming & Services
 - [NOFA](#) issued for Small Scale Rental Projects
 - NOFA will be issued for operator/manager of recently acquired hotel
 - More info forthcoming regarding City's ~\$5.2 HOME-ARP award

Wake County Housing Authority

Wake County Housing Authority

- HUD VASH- 320 Project Base VASH – 8 (**please note correction**)
 - Available Regular VASH- 96 Project Base VASH- 0
 - Issued Regular VASH- 30
 - Housed Regular VASH- 224 Project Base VASH- 8
 - Family Unification Program (FUP)- 48
 - Available 7
 - Issued 3
 - Housed 41
 - Mainstream – 13
 - Available 4
 - Issued 4
- Housed 9



Community Action & Updates

Updates

COVID Vaccinations (booster and first dose)

- The Wake County Health Department in coordination with WakeMed and Advance, are looking to do a push in November to improve vaccination rates.
- Wake County and Wake Med is looking for information to prepare for the upcoming challenging few winter months.

Updates

COVID Vaccinations (booster and first dose), continued:

Email Brian Klausner and Jennifer Brown (bklausner@wakemed.org and jennifer.brown@wakegov.com) responses to the following:

1. Current / potential Vaccination Approach with COVID
 - a. Already have a partner
 - b. Would like to have county schedule a clinic at your site
 - c. Have over 60 vaccines needed and will go through the state
2. Provide Flu Shot strategies (same responses as above)
3. Interest in educational Opportunity to help give updates on COVID and need for boosters
4. Interested in learning about antibody treatment from WakeMed

Calendar



The Partnership is currently switching over from GoToMeeting to Teams. All <https://wakecoc.org/calendar/> events will be updated this week to reflect the new links!



Adjourn

Next Meeting:
Monday, December 13, 2021
2:00-3:30 P.M.

Marni Cahill, CoC Board Chair
marni.cahill@yahoo.com

Kim Crawford, Executive Director
kcrawford@partnershipwake.org

Jasmin Volkel, Chief Operations Officer
jvolkel@partnershipwake.org

Jenn Von Egidy, Chief Strategy Officer
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